



Report of: Service Director, Public Protection

Meeting of	Date	Agenda Item	Ward(s)
Licensing Sub-Committee	9 November 2017		Clerkenwell

Delete as appropriate		Non-exempt
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Subject: PREMISES LICENCE REVIEW APPLICATION
Best Mangal/Club Reina, 85 Charterhouse Street, London EC1M 6HJ

1. Synopsis

- 1.1 This is an application by the Metropolitan Police Service for a Review of the Premises Licence under Section 51 of the Licensing Act 2003. A copy of the review application is attached as Appendix 1.
- 1.2 The grounds for review is related to the licensing objective:
- i) Prevention of crime and disorder.
 - ii) Public Safety

2. Relevant Representations

Licensing Authority	Yes
Metropolitan Police	Yes
Pollution Team	No
Health and Safety	No
Trading Standards	No

Public Health	Yes
Safeguarding Children	No
London Fire Brigade	No
Local residents	No
Local business	No
Other bodies	No

3. **Background**

- 3.1 The premises currently holds a licence allowing:
- i) The sale by retail of alcohol, on and off supplies: Mondays to Sundays, 24 hours a day.
 - ii) The provision of regulated entertainment: live music, 09:00 to 00:00, Sundays to Tuesdays, 09:00 to 01:00 Wednesdays, 09:00 to 04:00 Thursdays to Saturdays.
 - iii) The provision of regulated entertainment: performance of dance and playing of recorded music, Mondays to Sundays, 24 hours a day.
 - iv) The provision of late night refreshment: Mondays to Sundays, 23:00 to 05:00.
- 3.2 The Licensing Service has received two responsible authority representations from the Licensing Authority and Public Health. The Licensing Authority representation contains a detailed history of the current operators' involvement with this premises.
- 3.3 Papers are attached as follows:-
- Appendix 1: Review application from the Metropolitan Police Service and additional supporting information*.
 - Appendix 2: current premises licence
 - Appendix 3: representations
 - Appendix 4: suggested conditions and map of premises location.
- *A number of the exhibits submitted in support of the review application have been withheld from the public domain under the Council's rules governing exempt material. These exhibits will be made available to members of the Licensing Sub-Committee and the premises licence holders.

4. **Planning Implications**

- 4.1 The Planning & Development section have the following comments to make in relation to the above application:
- "The property is located within the Charterhouse Square Conservation Area (CA9).
- The property has an existing mixed A3-A4/Sui Generis (restaurant/drinking establishment/night club) use.
- Planning history: -
- The planning records indicate the following key application(s):

- P2013/0433/FUL - Alterations to existing shopfront to Class A3 restaurant – approved with conditions 10/04/2013
- P2013/0436/ADV - The installation of a new non-illuminated Roundel sign to existing A3 use premises and rebranding of the signage to the awning - approved with conditions 09/04/2013

There are no open enforcement cases in relation to the property.”

5 Recommendations

- 5.1 To determine the application to review the premises licence under Section 52 of the Licensing Act.
- 5.2 The Committee must, having regard to the application and any relevant representations, take such steps as mentioned in Section 52(4) of the Act (if any) as it considers appropriate for the promotion of the licensing objectives.
- 5.3 The steps stated in Sections 52(4) of the Act are as follows:
 - a) to modify the conditions of the licence; and for this purpose the conditions of the licence are modified if any of them are altered, omitted or any new condition is added;
 - b) to exclude a licensable activity from the scope of the licence;
 - c) to remove the designated premises supervisor;
 - d) to suspend the licence for a period not exceeding three months;
 - e) to revoke the licence;
 - f) the Committee also have the option to leave the licence in its existing state;
 - g) the Committee also has the power in relation to steps a) and b) to provide that the modification and exclusion only has effect for a limited period not exceeding three months.

6 Conclusion and reasons for recommendations

- 6.1 The Council is required to consider this review application in the light of all relevant information, and must take such steps as is considers appropriate to promote the licensing objectives.

Background papers:

The Council's Statement of Licensing Policy

Licensing Act 2003

Secretary of States Guidance

Final Report Clearance

Signed by Jan Hart
Service Director – Public Protection

Date 30th October 2017

Received by Head of Scrutiny and Democratic Services

Date

Report author: Licensing Service

Tel: 020 75027 3031

E-mail: licensing@islington.gov.uk



ISLINGTON

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.

If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

Police - Responsible Authority

PC Steven HARRINGTON 2425CN On behalf of the Commissioner of Police of the Metropolis

Apply for the review of a premises licence under Section 51 of the Licensing Act 2003 described in part 1 below

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description

BEST MANGAL BAR & ERTAURANT / CLUB REINA

85 CHARTERHOUSE STREET

Post town **LONDON**

Post Code **EC1M 6HJ**

Name of premises licence holder or club holding club premises certificate (if known)

Saint Event Services Limited 85 Charterhouse Street London EC1M 6HJ

Number of premises licence or club premises certificate (if known)

LN/4287-220317

Part 2 - Applicant details

I am

Please tick ✓ yes

an interested party (please complete (A) or (B) below)

☐

a person living in the vicinity of the premises

☐

a body representing persons living in the vicinity of the premises

☐

a person involved in business in the vicinity of the premises

☐

a body representing persons involved in business in the vicinity of the premises

a responsible authority (please complete (C) below)

☒

a member of the club to which this application relates (please complete (A) below)

☐

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick

Mr

☐

Mrs

☐

Miss

☐

Ms

☐

Other title
(for example, Rev)

Surname

First names

I am 18 years old or over

Please tick ✓ yes

☐

Current postal
address if
different from
premises
address

Post town

Post Code

Daytime contact telephone number

E-mail address
(optional)

(B) DETAILS OF OTHER APPLICANT

Name and address
Telephone number (if any)
E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Pc Steven Harrington 2425CN Police Licensing Officer C/O Islington Council Public Protection Division 222 Upper Street London N1 1XR
Telephone number (if any) 07799133204
E-mail address (optional) licensingpolice@islington.gov.uk

This application to review relates to the following licensing objective(s)

Please tick one or more boxes

the prevention of crime and disorder

☒

public safety

☒

the prevention of public nuisance

☐

the protection of children from harm

☐

Please state the ground(s) for review (please read guidance note 1)

I am Police Constable Steven Harrington 2425CN Police Licensing Officer for Islington and I act on behalf of the Commissioner of Police of the Metropolis.

Best Mangal Restaurant / Club Reina: Since December 2016 there have been a number of incidents at the venue involving violence. These offences include Common Assault, GBH, ABH Affray and Public Order Offences. Details of these crimes will be produced later in this application.

There are other late night venues in the vicinity of Club Reina and none of these venues experience the levels of violent crime seen at Club Reina.

In the last ten months between 1st December 2016 and 10th September 2017 there have been 8 offences involving violence at the premises where Police have been called to deal.

The venue Management attended an Officer Panel on 1st February 2017; this Panel was arranged due to the increase in the number of violent incidents at the venue. During this meeting agreement was reached on measures to be put in place in an attempt to reduce the level of violence, and although some measures were introduced the agreed license variation application to add conditions was never submitted.

It is felt by the Police Licensing Team that the current Management team are not running the venue in a way that is conducive to promoting the licensing objectives.

The Police invite the Sub-Committee to consider all proportionate options available to them in order to deal with this issue and to promote the license objectives.

The license conditions in force at this venue allow the sale of alcohol, late night refreshment, dancing, performing live music and playing recorded music. The venue has a total capacity over the ground, 1st & 2nd floors of 255.

Venue History

Saint Event Services Limited took over the licence in February 2009, when it operated as Raduno.

Mr Richard Saint Clair was the sole director and he was DPS from 17 Jan 2011. He resigned in January 2013 when the company was sold to Mr Jamal Syal.

Mr Syal operated the premises briefly, using only the ground floor restaurant and trading as "Syal", until November 2013.

He then sold the company and Mr Sinan Kurt became the sole director on 25 November 2013.

Mr Sinan Kurt was appointed DPS on 29 November 2013.

18th December 2013 an events Manager called Julia Hutchins was employed by the venue, because in her words "They have no experience of running clubs, just restaurants".

The name was changed to Best Mangal (grd flr) and Club Reina (upper flrs).

There was a subsequent change of DPS to Mr Stefano Del Core on 22 September 2014.

Mr Sinan Kurt ` was appointed DPS again on 23 May 2016 until present.

During this period the licensee has remained Saint Event Services Limited so there have been no transfer applications.

Engagement:

From the initial application stages Police licensing officers were engaged in communication with the applicants in an attempt to ensure that the license contained conditions suitable for the type of venue. In the first two years of operation at the venue crime levels were very low, between 1st September 2013 - 1st September 2016 there were a total of 9 crimes and of these 9, one crime was an ABH and one crime was a Sexual Assault on a female. Since 1st September 2016 - 10th September 2017 there have been a total of 17 crimes and these have included one common assault, three GBH's, two ABH's, one Affray and one Public Order offence. It was this increase in crime levels that prompted licensing Police to call a meeting with venue representatives on 1st February 2017 at Islington Police Station. Full minutes attached to this report Ref SAH/01. Following on from this meeting Pc Harrington visited the venue on 12th February and carried out a full conditions check, report attached Ref SAH/02. After this visit a further offence of GBH occurred at the venue and as a result of this an Officer Panel was arranged and on 10th March 2017 representatives of the venue attended the Council Offices, report attached Ref SAH/03. On 28th March Pc Harrington and Mr Simon Gallacher, Council Licensing Officer, attended the venue to have a further discussion with representatives of the venue, report attached Ref SAH/04. At the time of writing this review only some of the actions agreed at the panels and meetings have been implemented. The most recent meeting took place on 31/08/2017. This meeting involved the Police Licensing Sgt and a Pc and a member of the Council Licensing team and was to discuss the incident that occurred on 20/08/2017.

There has also been email communication between the venue and the Police licensing team

Please provide as much information as possible to support the application (please read guidance note 2)

SUMMARY OF CRIME REPORTS 27/11/2016 - 09/09/2017

ITEM 8A

Crime Report - [REDACTED] - 27/11/2016 - 0110hrs. Allegation made of a common assault by one of the Door Supervisors. Report shown as complete on 06/12/2016 due to lack of Cooperation by the alleged victim.

ITEM 8B

Crime Report - [REDACTED] - 18/12/2016 - 0425hrs. Allegation of Grievous Bodily Harm. The alleged victim was knocked unconscious after trying to protect a female who had been hit whilst in the queue to get into the venue. Staff were described as uncooperative towards Police. Report shown as complete on 27/12/2016 due to lack of cooperation of the victim.

ITEM 8C

Crime Report - [REDACTED] - 21/02/2017 - 2121hrs. Allegation of Actual Bodily Harm. This offence happened when the venue was undergoing refurbishment work and it later transpired that the CCTV system was not working, therefore no CCTV evidence was available. Licensing Police were not informed that the CCTV was not working and it only came to light when the offence was investigated.

ITEM 8D

Crime Report - [REDACTED] - 21/02/2017 - 2110hrs. Linked to above crime. Allegation of Grievous Bodily Harm. This offence involved Mr Salman Kurt who operates the ground floor restaurant, Best Mangal, which is under the same premises license as Club Reina and the two are linked by a staircase and fire exit. One of the last updates on this report is that Mr Kurt has failed to communicate with Police since the incident despite numerous messages left for him and a letter sent to him. On the 25/04/2017 this allegation was closed due to the victims being unwilling to prosecute.

ITEM 8E

Crime Report - [REDACTED] - 25/02/2017 - 0315hrs. Allegation of Grievous Bodily Harm. A female was attacked in the club and she was held down by her hair and punched a number of times in the face. During this offence there was a complete lack of action by the door supervisors and the Management. The suspect has been charged.

ITEM 8F

Crime Report - [REDACTED] - 20/05/2017 - 0312hrs. Allegation of Actual Bodily Harm. According to the alleged victim something happened in the club and the customers were all ushered out, during this the victim got into an altercation with the suspect who head butted the victim and then made off. This investigation is ongoing.

ITEM 8G

Crime Report - [REDACTED] - 01/09/2017 - 0315hrs - Allegation of Affray. Police received a call stating there was a large fight at the venue. Upon their arrival they noted approximately 100 persons outside; they were informed that three persons had been kept in the club for their own safety. This allegation has been screened out due to the fact that no one present made any allegations.

ITEM 8H

Crime Report - [REDACTED] - 01/09/2017 - 0300hrs. Allegation of a Public Order Section 4 Offence. Victim alleged that she had been attacked outside by a group of females. This offence is possibly linked to the above. This investigation is ongoing. One of the attending officers has submitted a statement which I exhibit as Exhibit SAH/5. This statement describes the events of that night.

As well as the above violence related crimes there have been 6 Thefts and 2 Robberies at the venue. Theft offences are very difficult to prevent 100% and the level of theft crime at the club is not excessive but for a venue to experience more violent crime than theft type offences is unusual and worrying.

SUMMARY OF CAD calls 08/01/2017 – 01/09/2017

ITEM 9A

[REDACTED]:08JAN17 - 03:16 - 8th January 2017 - Call from a mobile phone to London Ambulance Service (LAS) - Assault/Fight. LAS notified Police. Upon arrival of Police and LAS there was no trace for victim or suspects.

ITEM 9B

[REDACTED]:25FEB17 - 03:27 - 25th February 2017 - Call from a mobile number known to be used by Mr Sinan Kurt and Mr Onur Sirorem. Call to LAS who requested Police attendance due to a fight/assault at the venue. This call relates to Crime report 2704723/17 above.

ITEM 9C

[REDACTED]:19MAR17 - 06:15 - 19th March 2017 - Call from Onur Sirorem. A far larger crowd than expected had arrived at the venue for an after party event. Event was closed early by the venue.

ITEM 9D

[REDACTED]:02JUL17 - 01:04 - 2nd July 2017 - Call from Mr Sinan Kurt - LAS on scene dealing with a female who had collapsed whilst waiting in the queue to the venue. Dealt with by LAS. Police did not attend.

ITEM 9E

[REDACTED]:20AUG17 - 08:06 - 20th August 2017 - Call from unknown male alleging he had been threatened with a knife at the club. This male was never found to be spoken to.

ITEM 9F

[REDACTED]:01SEP17 - 03:21 1st September 2017 - Call from Finan (Manager) - Call to Police that there were six people fighting in the club. This call relates to the statement from Pc Tim Livermore. Suspects were seen with baseball bats and large chains. During dealing with this call Police Officers had to call for urgent assistance, further units to deal with the situation. This incident resulted in 3 arrests for assaults and Public Order offences. Crime reports [REDACTED] & [REDACTED] above relate to this call.

ITEM 8G

ITEM 8H

SUMMARY & RECOMMENDATIONS

Best Mangal/Club Reina has begun to attract clientele who are willing to engage in violent behaviour. This worrying trend now needs to stop. In January/February 2017 this starting trend was noticed by Police Licensing Officers. Contact was made with the venue and meetings and visits took place in an attempt to prevent this trend from becoming a bigger problem and to ensure that Club Reina was a safe place to go. It seems though that the advice put forward by Police and Council Licensing Officers and the suggestions made to vary the license have not been taken on board. Yes the venue has tried employing another door staff provider but has continued to keep in place two door supervisors who the club say are the head door men. It appears that the venue is unwilling to fully commit to making the changes discussed at the Officer Panel and subsequent meetings. The management have engaged with Police but we the Police would expect the Premises license holder and the DPS to identify these issues and deal with them swiftly and appropriately by implementing suitable measures. The club Management have engaged with Police but only to a certain level, stopping short of implementing all the recommendations suggested. It is now time for all of these recommendations to be implemented in an attempt to prevent any further violence at the venue. From first hand experience it does seem that the current DPS Mr Sinan Kurt does not have a full grip of what goes on within the club and the type of clientele the club is attracting. It does seem that the events Manager Mr Onur Sirorem has a far more active role of the running of the club and he does do most of the talking at meetings.

The venue has had three different Security Companies provide security at the club since December 2016 when Saber Security stopped providing Security. The levels of crime during this time have continued to rise. This continued rise leads me to believe that it is not the Security causing the problem but it is the way the club is managed and run that is the problem.

Since September 2016 something has clearly changed at the venue. It may be that the club is now opening more. It is clear that the venue is having after party events and this was one thing that right from the outset they said they would never do.

During meetings and Officer Panel the venue Management tend to agree with the recommendations put to them but in practice they do not implement these.

The crime figures have increased dramatically over the last year and this needs to be addressed.

Police feel that the following recommendations will assist in doing just that.

1. The removal of Mr Sinan Kurt as DPS.
2. The removal of the events Manager Mr Onur Sirorem from the day to day running of the club.
3. The naming of a new DPS with the appropriate experience to run such a club.
4. Every person entering the venue to be subject to a full body pat down, wanded using a hand held wand, all bags, pockets and coats searched. Staff to be fully trained in the use of a wand.
5. A full dispersal policy to be agreed with Police and Council Licensing Officers.

- 6. A Minimum number of 8 SIA registered door supervisors on each day the venue is open for licensable activities. This 8 must include at least 1 female and must be provided by an ACS accredited company.**
- 7. The venue hours to be varied to Policy core hours, close at 0100hrs Sun - Thu and 0200hrs Fri-Sat.**
- 8. Last entry time of Midnight.**
- 9. Stairways within the venue to be kept clear of static customers at all times.**
- 10. Inform Police prior to bookings being accepted for any event taking place at the venue.**
- 11. Provide Police with a written incident log via email on each and every Monday morning or at the earliest opportunity should an incident occur. This log should include all crimes & incidents that have occurred at the venue in the previous week.**
- 12. Take part in crime scene management training.**
- 13. In the event that a serious assault is committed on the premises (or appears to have been committed) the management will immediately ensure that: (a) The police (and, where appropriate, the London Ambulance Service) are called without delay; (b) All measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the police; (c) All measures that are reasonably practicable are taken to preserve the crime scene to enable a full forensic investigation to be carried out by the Police; and (d) Such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises. (The wording in "C" above was altered at the request of Mr Sinan Kurt.**

Having visited the venue on a number of occasions it is my opinion that the venue is not suited to being a club venue. The 1st and 2nd floor rooms are not big enough to hold a large number of people who intend to dance and drink. The staircase leading to both floors is narrow and gets blocked frequently by customers who want to stand and chat or socialise. This prevents other people moving between the two rooms and causes problems for Security if an incident occurs. It is also clear from CCTV footage I have seen of incidents inside the venue that it is very difficult for Security to see what is happening and an incident could occur without Security being aware.

The Police invite the Sub-Committee to consider all options available to them in order to deal with this issue. Options include, reducing the hours the venue is open, installing further, tighter conditions and revocation of the license. All these are proportionate to promoting the licensing objectives.

Please tick ✓ yes

Have you made an application for review relating to this premises before ☐

If yes please state the date of that application

Day	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

If you have made representations before relating to this premises please state what they were and when you made them

Please tick ✓ yes

I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate



I understand that if I do not comply with the above requirements my application will be rejected



IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent (See read guidance note 4). If signing on behalf of the applicant please state in what capacity.

Signature

George PC 2425CN

Date

19TH SEPTEMBER 2017

Capacity

Islington Police Licensing Officer

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 5)

Post town

Post Code

Telephone number (if any)

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)

Notes for Guidance

The ground(s) for review must be based on one of the licensing objectives.

Please list any additional information or details for example dates of problems which are included in the grounds for review if available.

The application form must be signed.

An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.

This is the address which we shall use to correspond with you about this application.

RESTRICTED (when complete)

MG 11 (T)

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of **Steven HARRINGTON PC 425 NI** URN:

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Age if under 18 **Over 18** (if over 18 insert 'over 18') Occupation: **Police Officer 193779**

This statement (consisting of:pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it which I know to be false, or do not believe to be true.

Signature: **Pc Steven Harrington 2425CN**Date: **Sunday 8th October 2017....**Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

My name is Steven Harrington and I am a Police Constable with the Metropolitan Police Service. I currently work as a Licensing Officer at Islington Police Station. I have been given this specific responsibility by the Borough Commander who is acting under the written delegated authority of the Commissioner of Police for the Metropolis. A copy of this authority has been lodged with Islington Council Legal Department.

This statement is submitted to support the application by the Metropolitan Police Service made under Section 51 of the Licensing Act 2003. This is for the review of the premises license held for the premises at 85 Charterhouse Street EC1M 6HJ and known as Club Reina.

The application for a review is on the basis of concerns in relationship to the following Licensing Objectives:

- The prevention of crime and disorder.
- Public Safety.

I will firstly add that in the review application there is a typo on page 6.

Under the summary of crime reports 27/11/16 - 09/09/17 4th Paragraph - crime report [REDACTED] - 21/02/2017 - 2110hrs.

This should read crime report [REDACTED] - 21/02/2017 - 2110hrs.

SUPPORTING DATA

The data in this report has been collated from various Police indices. It has been taken from the CRIS system - the MPS computer database used to record all allegations of crime, the CAD system that records all calls to police and the CRIMINT system used for intelligence reports.

CAD REPORTS

A computer aided dispatch (CAD) message is created every time a member of the public contacts police via either the 101 or 999 system. In some cases there will be no further information other than a CAD message, as the request or call may not necessitate any further work. In the majority of cases they do lead to further work, the majority being crime reports. You can

Signature: 

Signature witnessed by:

2006/07(1): MG 11(T)

RESTRICTED (when complete)

Continuation of Statement of **Steven HARRINGTON PC 425 NI**

however have several CAD messages for one incident, such as multiple informants. Police officers will also create CAD messages if they need to attend a venue which would necessitate any form of risk, or to pass messages/requests to other boroughs. It is almost impossible to successfully interrogate the CAD system with any degree of precision due to its use of 'incident qualifiers'. Operators will always use the most important qualifier to initiate any CAD, so as to pass the information on to officers in the fastest possible manner. Therefore if there is a firearms incident in a public house, a firearms marker will be used, then perhaps a disturbance marker and not necessarily a licensed premises marker (the officer will know they are going to a licensed premises as it would state such in the address field). For that very reason, to search a CAD system purely on the qualifiers used for licensed premises will not necessarily give an accurate indication as to how many times police have been called to a venue. Again, officers attending a venue to carry out a licensing check for example, may not necessarily initiate a CAD incident, depending on their level of the perceived risk.

SUMMARY OF INCIDENTS

CRIS and CAD reports in chronological order: I exhibit all further redacted CRIS reports as SAH/6 and all redacted CAD reports as SAH/7. The further redacted copies of all CRIS reports only contain the relevant pages. I have redacted copies of the full CRIS reports should they be required.

ITEM 8A

Crime Report - [REDACTED] - 27/11/2016 - 0110hrs. Allegation made of a common assault by one of the Door Supervisors. Report shown as complete on 06/12/2016 due to lack of cooperation by the alleged victim.

ITEM 8B

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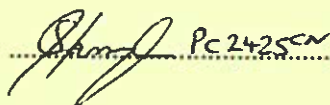
ITEM 8D

Crime Report - [REDACTED] 21/02/2017 - 2110hrs. Linked to above crime. Allegation of Grievous Bodily Harm. This offence involved Mr Salman Kurt who operates the ground floor restaurant, Best Mangal, which is under the same premises license as Club Reina and the two are linked by a staircase and fire exit. One of the last updates on this report is that Mr Kurt has failed to communicate with Police since the incident despite numerous messages left for him and a letter sent to him. On the 25/04/2017 this allegation was closed due to the victims being unwilling to prosecute.

ITEM 8E

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Signature:



Signature witnessed by:

Continuation of Statement of **Steven HARRINGTON PC 425 NI**

ITEM 8F

Crime Report - [REDACTED] - 20/05/2017 - 0312hrs. Allegation of Actual Bodily Harm. According to the alleged victim something happened in the club and the customers were all ushered out, during this the victim got into an altercation with the suspect who head butted the victim and then made off. This investigation is ongoing.

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ITEM 8H

Crime Report - [REDACTED] 01/09/2017 - 0300hrs. Allegation of a Public Order Section 4 Offence. Victim alleged that she had been attacked outside by a group of females. This offence is possibly linked to the above. This investigation is ongoing. One of the attending officers has submitted a statement which I exhibit as Exhibit SAH/5. This statement describes the events of that night.

As well as the above violence related crimes there have been 6 Thefts and 2 Robberies at the venue. Theft offences are very difficult to prevent 100% and the level of theft crime at the club is not excessive but for a venue to experience more violent crime than theft type offences is unusual and worrying.

SUMMARY OF CAD CALLS

ITEM 9A

CAD [REDACTED]:08JAN17 - 03:16 - 8th January 2017 - Call from a mobile phone to London Ambulance Service (LAS) - Assault/Fight. LAS notified Police. Upon arrival of Police and LAS there was no trace of victim or suspects.

ITEM 9B

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ITEM 9C

CAD [REDACTED] 19MAR17 - 06:15 - 19th March 2017 - Call from Onur Sirorem. A far larger crowd than expected had arrived at the venue for an after party event. Police had to attend and the event was finished early by the venue.

ITEM 9D

CAD [REDACTED] 02JUL17 - 01:04 - 2nd July 2017 - Call from Mr Sinan Kurt - LAS on scene dealing with a female who had collapsed whilst waiting in the queue to the venue. Dealt with by LAS. Police did not attend.

ITEM 9E

CAD [REDACTED]:20AUG17 - 08:06 - 20th August 2017 - Call from unknown male alleging he had been threatened with a knife at the club. This male was never found to be spoken to.

ITEM 9F

CAD [REDACTED]:01SEP17 - 03:21 1st September 2017 - Call from Finan (Manager) - Call to Police that there were six people fighting in the club. This call relates to the statement from Pc Tim Livermore EX SAH/5. Suspects were seen with baseball bats and large chains. During dealing with this call Police Officers had to call for urgent assistance, further units to deal with the situation. This incident resulted in 3 arrests for assaults and Public Order offences. Crime reports [REDACTED] & [REDACTED] above relate to this call.

ITEM 8G

ITEM 8H

DIALOGUE

From the initial application stages Police licensing officers were engaged in communication with the applicants in an attempt to ensure that the license contained conditions suitable for the type of venue.

In the first two years of operation at the venue crime levels were very low, between 1st September 2013 - 1st September 2016 there were a total of 9 crimes and of these 9, one crime was an ABH and one crime was a Sexual Assault on a female.

Signature:



Signature witnessed by:

Continuation of Statement of **Steven HARRINGTON PC 425 NI**

Since 1st September 2016 - 10th September 2017 there have been a total of 17 crimes and these have included one common assault, three GBH's, two ABH's, one Affray and one Public Order offence. It was this increase in crime levels that prompted licensing Police to call a meeting with venue representatives on 1st February 2017 at Islington Police Station. I Exhibit the minutes of this meeting as Exhibit SAH/01.

Following on from this meeting Pc Harrington visited the venue on 12th February and carried out a full conditions check. I Exhibit the report of this visit as Exhibit SAH/02.

After this visit a further offence of GBH occurred at the venue and as a result of this an Officer Panel was arranged and on 10th March 2017 representatives of the venue attended the Council Offices. I Exhibit the report of this meeting as Exhibit SAH/03.

On 28th March Pc Harrington and Mr Simon Gallacher, Council Licensing Officer, attended the venue to have a further discussion with representatives of the venue. I Exhibit the report of this visit as Exhibit SAH/04.

During the previous meetings and Panel actions were agreed but as yet they have not been implemented.

The most recent meeting took place on 31/08/2017. This meeting involved the Police Licensing Sgt Edward Joseph, Pc Petros Loizou and a member of the Council Licensing team. The report of this visit is exhibited as Exhibit SAH/08.

SUMMARY AND RECOMMENDATIONS

Best Mangal/Club Reina has begun to attract clientele who are willing to engage in violent behaviour. This worrying trend now needs to stop. In January/February 2017 this starting trend was noticed by Police Licensing Officers. Contact was made with the venue and meetings and visits took place in an attempt to prevent this trend from becoming a bigger problem and to ensure that Club Reina was a safe place to go. It seems though that the advice put forward by Police and Council Licensing Officers and the suggestions made to vary the license have not been taken on board. Yes the venue has tried employing another door staff provider but has continued to keep in place two door supervisors who the club say are the head door men. It appears that the venue is unwilling to fully commit to making the changes discussed at the Officer Panel and subsequent meetings. The management have engaged with Police but we the Police would expect the Premises license holder and the DPS to identify these issues and deal with them swiftly and appropriately by implementing suitable measures. The club Management have engaged with Police but only to a certain level, stopping short of implementing all the recommendations suggested. It is now time for all of these recommendations to be implemented in an attempt to prevent any further violence at the venue. From first hand experience it does seem that the current DPS Mr Sinan Kurt does not have a full grip of what goes on within the club and the type of clientele the club is attracting. It does seem that the events Manager Mr Onur Sirorem has a far more active role of the running of the club and he does do most of the talking at meetings.

The venue has had three different Security Companies provide security at the club since December 2016 when Saber Security stopped providing Security. The levels of crime during this time have continued to rise. This continued rise leads me to believe that it is not the Security causing the problem but it is the way the club is managed and run that is the problem.

Since September 2016 something has clearly changed at the venue. It may be that the club is now opening more. It is clear that the venue is having after party events and this was one thing that right from the outset they said they would never do.

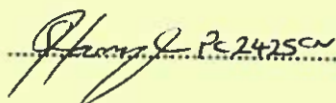
During meetings and Officer Panel the venue Management tend to agree with the recommendations put to them but in practice they do not implement these.

The crime figures have increased dramatically over the last year and this needs to be addressed.

Police feel that the following recommendations will assist in doing just that.

1. The removal of Mr Sinan Kurt as DPS.

Signature:



Signature witnessed by:

Continuation of Statement of **Steven HARRINGTON PC 425 NI**

Signature: **Signature witnessed by:**

Continuation of Statement of **Steven HARRINGTON PC 425 NI**

2. The removal of the events Manager Mr Onur Sirorem from the day to day running of the club.
3. The naming of a new DPS with the appropriate experience to run such a club.
4. Every person entering the venue to be subject to a full body pat down, wanded using a hand held wand, all bags, pockets and coats searched. Staff to be fully trained in the use of a wand.
5. A full dispersal policy to be agreed with Police and Council Licensing Officers.
6. A Minimum number of 8 SIA registered door supervisors on each day the venue is open for licensable activities. This 8 must include at least 1 female and must be provided by an ACS accredited company.
7. The venue hours to be varied to Policy core hours, close at 0100hrs Sun - Thu and 0200hrs Fri-Sat.
8. Last entry time of Midnight.
9. Inform Police prior to bookings being accepted for any event taking place at the venue.
10. Provide Police with a written incident log via email on each and every Monday morning or at the earliest opportunity should an incident occur. This log should include all crimes & incidents that have occurred at the venue in the previous week.
11. Take part in crime scene management training.
12. In the event that a serious assault is committed on the premises (or appears to have been committed) the management will immediately ensure that: (a) The police (and, where appropriate, the London Ambulance Service) are called without delay; (b) All measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the police; (c) All measures that are reasonably practicable are taken to preserve the crime scene to enable a full forensic investigation to be carried out by the Police; and (d) Such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises. (The wording in "C" above was altered at the request of Mr Sinan Kurt.

Having visited the venue on a number of occasions it is my opinion that the venue is not suited to being a club venue. The 1st and 2nd floor rooms are not big enough to hold a large number of people who intend to dance and drink. The staircase leading to both floors is narrow and gets blocked frequently by customers who want to stand and chat or socialise. This prevents other people moving between the two rooms and causes problems for Security if an incident occurs. It is also clear from CCTV footage I have seen of incidents inside the venue that it is very difficult for Security to see what is happening and an incident could occur without Security being aware.

Harry PC2425C

Signature:

Harry PC2425C

Signature witnessed by:

.....

CRIMINT [REDACTED] EXHIBIT SAH/1

Below are the minutes for a meeting between representatives of Club Reina and Islington Police licensing officers and Council licensing officer.

Club Reina Meeting 01/02/2017 1100hrs.

Small Conference Room Islington Police Station
 Ps Aaron Barnes (AB)
 Pc Steven Harrington (SH)
 Simon Gallacher (SG) Council Licensing Officer for Club Reina

Sinan Kurt (SK) License Holder and DPS Club Reina
 Onur (OJ) Events Manager
 [REDACTED] Operations Manager Professional Security
 [REDACTED] Security Advisor
 [REDACTED] Deputy Head Security.

The purpose of the meeting was to discuss the recent issues associated with the club, ASB, disorder, Public Nuisance.

Introductions

SH - Informed all parties that this was an informal meeting and would be treated as a Licensing Panel, no enforcement but a discussion to try and find reasons and solutions to the recent issues at the venue and introduced Simon Gallacher.

SG - Asked what has happened to the ground floor layout, he had visited the area last night and noticed that the layout had changed.

SK - We have refurbished the ground floor and changed it

SG - The bar has been removed from the back and the fire protection wall has gone

SK - The kitchen has been moved so we do not need it.

SG - These changes have not been authorised, the plan /layout is part of the license and you have not been authorised to make these changes. It looks like a cocktail Bar

SK - We are still selling food.

SG - The ground floor is exempt from some of the conditions on the license, ID Scan, search etc

SK - There is no change to the use, and nobody can go upstairs from the downstairs area

SG - Have plans been drafted, have you consulted with Building Control?

SK - No we haven't talked to building regs yet or had plans drawn.

SG - We went through this before and you were issued with a Sec 19 Closure Notice. You will likely need authorisation to make these changes.

SK - The club is open but the restaurant is not

SG - The ground floor acts as a fire exit for the club, you have removed the fire protection for the club evacuation, Building Regs will need to look at it.

Action - SG to visit the club later today to check the works.

SH - Issues with nitrous oxide/drug dealing in the area. Complaint made by local resident at a time when no other venues were open.

SG - confirmed complaint made in relation to after show party on Sunday, 22 January. Parkguard had visited at around 6am and security confirmed 'after show' party until around 1pm. Fabric had closed and dispersed by 8:30am.

SH - Security need to do a walk around.

SG - identified areas that need to be looked at: Cowcross Street, Benjamin Street (including park), Eagle Court, St John's Lane, Cowcross Place.

SH - Then discusses the current crime stats for the venue and the current issues related to after party events and the late closure of the venue. The crime stats are not high but there have been a large number of calls to Police which do not end up as crimes but are still a drain on Police Resources. Police arrive but there is no evidence of what has happened. Also asks for search and entry Policy and drug policy. Do you use search wands and do you search customers on re entry?

OJ - Supplies written policies.

SH - These issues have occurred when other venues are closed. I visited the venue on the 14th January 2017 and witnessed the lack of dispersal of customers, there was only 1 visible SIA member of door staff and he did nothing to assist the dispersal of the customers. There were about 60 people outside the venue blocking the footpath and a large part of the road. I saw two near misses between cars and customers. You currently have 6 SIA working; do you have two of your own staff working as security? You may need to up the numbers of SIA staff if you cannot cover the dispersal at the end of the night. There should be a dedicated cab company and I did not see any sign of this but I did see customers jumping in the road trying to stop passing cabs.

SK & OJ - We have 6 SIA staff and we do not use our own employees. We use wands when searching and ID Scan 100% of the time. We do not allow customers to re enter once they have left the venue because they only go outside to get cheap booze or to smoke something which we don't want, we do allow customers back in if they have been in our smoking area, which is supervised. I am on the outside and Sinan on the inside. We do not allow people in wearing trainers even if they have cost £2000, and some of these people call the Police because they are angry at not getting in the club so try to cause us trouble. Expensive trainers cause fights if someone spills a drink on them or steps on them accidentally. We also refuse to allow drunk people in. We refuse 20 to 30 people a night; do we need to record this?

SH - You should record. Do you keep a log of the refusals?

█ - We provide a refusals log in our documents

OJ - I patrol outside about every 30 minutes. I am only aware of one sound complaint. I go to the corner where the pop up toilet is. My main concern is drinking. I go to Greenhill Rents and monitor noise levels. I thought you would know this as assumed being watched on CCTV.

█ - We have conducted risk assessment by █, company Compliance Officer. Produced copy of company door supervisor log. Operate a SIA tracker system to ensure registrations up to date. Operate two types of inductions: emergency induction which is done at short notice and a longer induction. OJ reported that he is always present at these.

Discussion about the last 4 weeks of the █ contract at the venue and the poor performance of the staff sent by the firm.

█ - Explains that now there is always someone working permanently at the venue, we have a timesheet for our employees and a separate one for any Close Protection Officers who may attend with a VIP. We inform them that they abide by our conditions when in the club.

OJ - We don't have any events graded B or higher and all our events are risk assessed

SH - Other venues email us a list of their upcoming events, can you do this?
(Agreed by OJ)

█ - If we find that an event or promoter is being sub-promoted we pull the event.

OJ - We do refuse events, we could open Thursday, Friday and Sunday but we don't

SH - That is all good but we have had complaints about what happens outside once you close. You need a dedicated cab firm and a Marshall. There were lots of intoxicated people outside, you needed to control this and you may need more SIA staff. Your numbers have to be agreed with Police and I need to know how many you will have dealing with the dispersal.

OJ - Do I need a Marshall from the cab firm as they disappear?

SH - Not necessarily from the cab firm

■ - We can do that

Discussion about the Club using ■ medic, this was only on one occasion.

OJ - There was a drunken guy and there was a medic outside ■. I said we would deal with it but the medic had a look, ■ complained, (DPS from ■). It is not our policy to ask for a medic from them. (Shows a typical incident report)

SH - Suggested that Reina get their own medic.

This was not taken on board as a major cost.

SH - explained that it was a suggestion only. Further suggested approaching ■ to share costs of one of their medics?

SH - How are things going (referring to ■ Security)

■ - Things are ok, I get reports from both Reina and ■ (■) I am visiting myself this weekend and I'll be concentrating on the marshalling and dispersal.

SH - I might come down the following weekend

It was then arranged that PC Harrington would visit Reina with ■ on 11/02/2017

Further discussion about incidents linked to the venue. There have only been a couple of incidents, no fights and crime stats low for the venue since it opened in August 2014. The venue mainly hosts the same events, and they are refusing entry to more people.

AB - Asks that the club/security report any suspicious vehicles to us (It is known that some vehicles park outside with the number plate covered)

SG - Asks that he be copied in to emails on opening times and mentions that the City are concerned about barrier placement.

OJ - We are not putting any barriers in the road but we use the barriers to direct people away from ■ when we close.

SG - We want people to leave and go towards Farringdon Road passed ■

OJ - We do this when we have after parties because ■ is then closed.

Points agreed:

1. Cab firm and marshalling of these cabs.
2. Dispersal to be more robust (PC Harrington will check on his next visit)
3. OJ to email in opening times and times of events.
4. SH requested weekly email detailing how many security on dispersal.

OJ - can we have some more police evidence bags please.

It was made clear to all present that the venue is being monitored due to the high number of calls to the venue and the nuisance caused by their customers when leaving the venue.

Meeting ends.

CRIMINT [REDACTED] EXHIBIT SAH/2

On SUNDAY 12TH FEBRUARY 2017 at 0005hrs Pcs Steven HARRINGTON 425NI & Ben CHADWICK 292NI Islington Licensing Officers attended CLUB REINA 85 CHARTERHOUSE STREET EC1M 6HJ to carry out a full compliance check .

Both DPS's were present Mr Salman KURT Premise license holder and Mr Sinan KURT DPS named on the license, also present was the events Manager, known as OJ.

All conditions on the license were checked and the venue was complying with all.

Whilst at the venue the numbers contained in the smoking area never exceeded 10, as stated on the license.

The completed Form 695 is attached to this crimint.

At 0400hrs the venue was visited again to Monitor the dispersal of the customers. This was far better than on previous occasions, although the weather was very cold and damp and the numbers less.

There was a member of security marshalling the cabs and this did help prevent exiting customers from standing in the road. During the visit earlier in the evening it had been explained that the club were now using a company called [REDACTED] as the dedicated taxi firm for the venue. The levels of intoxication of customers was not as high as previously witnessed.

The venue was monitored between 0400-0435hrs, the venue was shut at 0400hrs.

CRIMINT [REDACTED] EXHIBIT SAH/3

Club Reina, 85 Charterhouse Street. Saint Event Services Ltd. Sinan Kurt (DPS & Manager) and Onur Sirorem

JH opened the meeting by explaining that licensing panel was an informal and open discussion whereby licensees are asked to come in when problems are identified in order to reach a resolution and prevent the need for further action.

JH explained that this meeting was being held to due to the following incident(s):

- Police incident and unauthorised alterations

JH: The ground floor and unauthorised alteration and we have only now received a minor variation. We need a fire risk assessment. That application will not be granted at present. The concerns for the management of the premises. We have just looked at the CCTV of the incident on the evening of 24 February. The SIA staff are not visible. People standing on main stairs.

SH: Assault on female on 25 February. I have watched the CCTV and my notes from this show the attack happens on the stairs after something happened on the dance floor. You cannot quite tell what the suspect is doing but he seems to be kicking the victim in the back of her leg whilst she is dancing. She turns around and speaks to him. This conversation lasts for a minute or so and then she picks up a jug of liquid and throws it over him. He gets up and moves out of camera shot. I do not see any SIA Door staff until I see the flash of an armband of an SIA officer. They then move to the stairs and he starts punching her in the head whilst on the stairs. My concerns are that whilst this is happening there is no sign of any door staff. The SIA do not get involved. Then someone else appears and he comes to defend the woman. The only people who are dealing with this are the customers. Sinan you eventually come and then you disappear downstairs for about a minute. Then you come back with one doorman and you allow the attacker and his friends to leave. One of them points back at the stairs and you allow them to leave the venue. The female has made her own way downstairs and you start talking to the other girls at the top of the stairs. Then you leave and reappear with another group of men, who do not look like security men to me, they look like customers. You need to have a distinction between your security staff and customers. The whole incident is dealt with very poorly and not managed properly. This is a serious assault and could have ended up with worse facial injuries. There is nothing done to preserve the scene, no involvement in ending the fight, no involvement with stopping the attacker from leaving etc. We need to know what you plan to do to improve.

OS: If you go to the very beginning we know why this happened and I can show you on the screen. The group review the incident. Right there is a huge SIA officer, with large afro hair; he decides to leave the dance floor to tell his mates to take a break. Although he has a radio.

SH: The incident could have been prevented before it started. Before the argument started the security guy was next to the two people involved. As soon as he leaves the room, the incident started. He should have radioed for someone else to come up to cover him, he didn't. For us this is the reason the incident happened. We were confused as to what exactly happened. SK came with only one security person to calm her down. We took her to the restaurant and gave her an ice pack and called the ambulance and police. We have four or five of her sisters and we were trying to get a description of the man. I called [REDACTED], head security and I replaced him and I got one of her sisters to go and check for this man. The police arrived and we took them to the office to see the CCTV system. We couldn't find the man. [REDACTED] had intervened with the man and we showed it to the girls and they said he was not the suspect. They gave false information and didn't want to give the man's real description.

SH: The officers already saw the footage and knew he wasn't the attacker.

OS: I will supply you within an hour of this meeting the footage showing that man was there. (Referring to the Security Man in the room where the incident started)

SK: His ID is on the system.

SH: It is nearly two weeks later now, have you given the suspects information to the police?

OS: Yes, but his ID does not look the same as the CCTV footage.

SH: Have you given this information to them.

OS: Yes, we told him he is not the man. I spoke to a CID officer.

TL: Do you have CCTV at the front door? So, you can check when he comes in that evening.

OS: Yes, but it takes hours to view all the footage.

SH: My expectation is that you should be trying to find out who he is so that he doesn't re-enter the club. The whole incident was not managed properly. You need to find out who he is and tie it in with the ID to find him. I am not impressed with how this has been managed. OS, you are the events manager and SK you are the DPS so I should be speaking with you, but it appears that OS knows more about the running of the club. Have you considered OS becoming the DPS at the venue? I think that this is something you should consider.

SK: We have a training meeting booked for next week.

OS: We will have six SIA officers on site from now on.

SH: The email SK sent me, you said you have cancelled all future events, the same as the one that was on the night of the incident.

OS: Yes, it was supposed to be tonight.

SH: Going back to the training, I would like to be invited to the training meeting. I also want to make it clear to you that you need to call Police as well as the ambulance in a situation such as this. I will email you a condition regarding serious assaults and the need to call Police. Your Security staff need to be highly visible and wear uniform dress so that they stand out from your customers. Have you thought about splitting the license for the Restaurant and club?

OS: We need your advice on this and Simon has not said anything.

SH: Action: We will speak to Simon and get back to you.

SH: The DPS should know everything about the venue so you three, SK, OS and Salman Kurt should get together and discuss whether it would be better if OS was the DPS at the club as he seems to know more of what happens at the club.

SH: Action: I will email you the serious assault condition.

SH: We spoke a few weeks ago at the Police station and now we are here. You must get on top of this. This is an informal meeting and is used as a part of a stepped approach to dealing with problems at venues, but if these issues continue we will look at enforcement action and tighter conditions on the license and possibly pulling the hours back. If there are any issues you must get in touch with us straight away. You need to work with us and listen to our advice. You will be getting lots of visits from us. I do admit however that when we have raised concerns about any events at the club you have always cancelled the event without any arguments.

CRIMINT [REDACTED] EXHIBIT SAH/4

Club Reina Post Panel Meeting 28/03/2017 1100am at Club Reina

Attendees:

Pc Steven Harrington - Police licensing officer, Simon Gallacher - Council Licensing Officer
Mr Sinan Kurt - DPS, Mr Salman KURT - Licensee - Mr Onur Sirorem - Events Manager.

The meeting was held to discuss actions from the Panel held on the 10th March, a minor variation application and the possibility of splitting the license between the Restaurant Best Mangal and Club Reina. Currently the entire venue is covered by one license.

Actions from the Panel:

Look at a new door team. The venue has removed four of the original door team and have now employed four new door staff and kept the two head doormen. The Security supplier is Professional Security and they are currently undertaking a full risk assessment of the venue.

At the Panel a new condition was put forward by Police, this condition relates to the venue contacting Police in the event of a serious assault. This was agreed by the venue with a slight alteration to the wording.

The original wording was:

In the event that a serious assault is committed on the premises (or appears to have been committed) the management will immediately ensure that:

- (a) The police (and, where appropriate, the London Ambulance Service) are called without delay;**
- (b) All measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the police;**
- (c) The crime scene is preserved so as to enable a full forensic investigation to be carried out by the police; and**
- (d) Such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises.**

Mr Sinan Kurt asked if the wording in clause C could be changed to the following:
All measures that are reasonably practicable are taken to preserve the crime scene to enable a full forensic investigation to be carried out by the Police.

This alteration was agreed.

The possibility of splitting the license was mentioned by Mr Sinan Kurt at the Panel on 10/03/2017.

Both Police and Council feel that this would be advantages in managing the venue and was agreed by both. It was pointed out to both Mr Sinan & Salman Kurt that they would have to pay two license fees and two Late Night Levy charges and this was agreed by both. It was also agreed that Mr Sinan Kurt would remain the DPS for Club Reina and Mr Salman Kurt would be the DPS for Sinan Kurt also explained that the club had now purchased one Bodycam and were in the process of buying two more. They had bought the Bodycam from Rewire Security and they were very pleased with the results. He then showed Pc Harrington and Simon Gallacher footage from the Bodycam. This footage was very clear with good audio.

MR Onur Sirorem informed us that he had cancelled an upcoming event on the 13th April as this was the same event during which the female was assaulted, which resulted in the venue being called in for a Panel.

Meeting ends.

RESTRICTED (when complete)

MG11C

WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

Statement of: Tim LIVERMORE

Age if under 18: over 18 2 (if over 18 insert 'over 18') Occupation: Police Officer

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Witness Signature: Tim Livermore PC 3472CN Date: 15/09/2017

On Friday 1st SEPTEMBER 2017 I was duty in uniform as operator in marked police vehicle callsign CN21N with PC 1658CN CARTER .

I have completed this statement as requested on 14/09/2017 from original notes and reports submitted after the incident during that same shift .

We were assigned to deal with a call to police from staff at CLUB REINA , 85 CHARTERHOUSE STREET EC1M 6HS at 0320 hrs on 01/09/2017 to reports of 6 males fighting and issues with ejecting them . CAD 834 refers .

On our attending club it was clear that it was a more significant incident than reported and that staff had cleared the premises and had cleared out most of hundreds of hysterical young IC3 M and F patrons into CHARTERHOUSE STREET EC1 and locked the doors . We were the first unit on scene and could see males armed with baseball bats , belts and chains fighting amongst the crowd outside and more units were requested . Other males could be seeing fighting with crutches .

It was stated to us that people were within had been stabbed and acid attacked also but no casualties found . Staff had kept 3 males locked back in club for their safety .

While searching for casualties and ongoing assaults it was clear both males and females had dispersed out of club still inhaling from balloons and exhaling back in which I believed to be Nitrous Oxide from past experience . Some were propped up while sitting down against walls and street furniture .

There was large quantities of broken bottles and glasses on street and bins turned over and crowds were confrontational and non-compliant with police instruction

On tour of club for casualties clear that club staff had started sweeping and mopping up dancefloors and multiple used silver nitrous oxide canisters still on floors around dustbins and loads within dustbins inside club

Club manager Sinan KURT DOB [REDACTED] spoken to by me and premises CCTV viewed with him in the basement area showing gang signs being thrown and multiple fights and scuffles within club [certainly more than 6 males] at one point everyone inside appears to be fighting but no weapons seen on footage . Little control apparent by club security on footage seen .

Manager stated 170 in all in club [seemed like more] and he stated about 15 turned away by doorstaff . Mr SINAN stated that ejected males had returned to club having self armed with pre bought weapons stored in their cars parked nearby in SMITHFIELD MARKET .

The Duty officer and multiple borough , City of London Police and PAN LONDON Metropolitan police units attended to regain control on the surrounding street and disperse the hostile and seemingly intoxicated crowds
 Witness Signature: Tim Livermore PC 3472CN

Signature Witnessed by Signature:

Page 1 of 2

Continuation of Statement of: TM LIVERMORE

. A City police dog unit was also required to assisted in clearing the crowd from the club due to their demeanour .

The club undertook to retain list of persons present , those refused and CCTV for review by CN Licensing if required .

My enquiries at scene indicated the event had been booked and organized as a promotion night under the name TWISTED LONDON or TWISTED LDN by an [REDACTED]

An off duty female prison officer at [REDACTED] who had been attending event for some reason was able to point out a number of females identified to other officers who she said had assaulted her in melee but this was a sideshow to the large disorder within . Several arrests made and believed this incident dealt with separately to the large scale disorder .

Club management stated to me that the 2nd night arranged by same booker would be cancelled and I told them I would be informing the police borough licensing team of what had gone on .

T. Livermore PC 3472CN

Witness Signature: T. Livermore PC 3472CN

Signature Witnessed by Signature:

Witness contact details

URN

Name of witness: Tim LIVERMORE PC 3472CN
P227903

Home Address: c/o ISLINGTON POLICE STATION

Postcode: N1 0YY

E-mail address: AS PER AWARE

Mobile:

Home Telephone Number:

Work Telephone Number: 101

Preferred means of contact (specify details for vulnerable/intimidated victims and witnesses only):

Gender: MALE

Date and place of birth:

Former name:

Ethnicity Code (16 + 1):

DATES OF WITNESS NON-AVAILABILITY: REFER TO CARMS

Witness care

- a) Is the witness willing to attend court? YES If 'No', include reason(s) on form **MG6**.
- b) What can be done to ensure attendance?
- c) Does the witness require a Special Measures Assessment as a vulnerable or intimidated witness? NO (youth under 18; witness with mental disorder, learning or physical disability; or witness in fear of giving evidence or witness is the complainant in a sexual offence case) If 'Yes' submit **MG2** with file in anticipated not guilty, contested or indictable only cases.
- d) Does the witness have any particular needs? NO If 'Yes' what are they? (Disability, healthcare, childcare, transport, disability, language difficulties, visually impaired, restricted mobility or other concerns?).

Witness Consent (for witness completion)

- a) The Victim Personal Statement scheme (victims only) has been explained to me Yes ☐ No ☐
- b) I have been given the Victim Personal Statement leaflet Yes ☐ No ☐
- c) I have been given the leaflet "Giving a witness statement to the police..." Yes ☐ No ☐
- d) I consent to police having access to my medical record(s) in relation to this matter (obtained in accordance with local practice) Yes ☐ No ☐ N/A ☐
- e) I consent to my medical record in relation to this matter being disclosed to the defence Yes ☐ No ☐ N/A ☐
- f) I consent to the statement being disclosed for the purposes of civil, or other proceedings if applicable, e.g. child care proceedings, CICA Yes ☐ No ☐ N/A ☐

'I understand that the information recorded above will be passed on to the Witness Service, which offers help and support to witnesses pre-trial and at court'.

Signature of witness: *T. Livermore PC 3472CN* PRINT NAME: *Tim Livermore PC 3472CN*

Signature of parent/guardian/appropriate adult: PRINT NAME:

Address and telephone number (of parent etc.), if different from above:

Statement taken by: SELF

Station: ISLINGTON POLICE STATION

Time and place statement taken: 1235 HRS FRIDAY
15/09/2017 ISLINGTON POLICE STATION

Report of meeting on 31/08/2017 - Crimint [REDACTED]

Report created by Pc 3757CN Petros Loizou Exhibit SAH/8

On Thursday 31st August 2017 at 1300 hours PC 3757CN LOIZOU and PS 259 CN JOSEPH from CN police licensing team along with a member from the Islington council Terrie LANE attended the premises of Club Reina and spoke with the Mr Sinan Kurt - DPS and Mr Onur Sirorem AKA OJ - Events Manager

The meeting was called to discuss the incident that occurred on Sunday 20th August 2017 crimint [REDACTED] refers

Mr Onur Sirorem who was the most vocal of the two stated they had an incident with one a customer who details were confirmed as [REDACTED] he was asked to leave after he became verbally abusive towards one of their female members of staff

This male was subsequently arrested after he was seen to threaten people in the street with a bottle. In interview this male stated that he was drinking in the Reina club and had hidden a champagne bottle outside which he collected after leaving the club

This was put forward to the management who both strongly deny that the male had left the location and reentered as they have a strict policy not to let anyone return once they have left the club as not only it poses a risk but would harm the clubs finances

CCTV footage was viewed

The footage was from a camera which is pointed at the entrance door

It shows [REDACTED] leaving the club around 0300 hours he is seen to engage in a conversation with a female who management confirmed was a staff member

At the time there are lots people leaving the club with some loitering outside a door supervisor can be seen stood near the entrance it was pointed out that on first impressions he looked like a normal member of public as he is wearing all black its only when you look closely you can see he is wearing his badge on his arm

It then appears that the staff member ushers [REDACTED] away from the location in turn [REDACTED] become animated swinging his arms around and then you see groups of people begin to push each other this lasts for seconds before additional door staff attend and push the group away from the club

A number of issues were raised with Mr KURT although it was OJ that would respond each time OJ was asked why he did not apply to be DPS he stated his wife would not let him

It was suggested that he should inform the licensing team of any future events that were not in house that an incident log should be kept and to contact police when serious incidents occur security should be easily identifiable the suggestion was they wear a high vis strip or have a security logo on their clothes

RESTRICTED (when complete)

MG 11 (T)

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of **Edward JOSEPH**..... URN:

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Age if under 18 **Over 18**..... (if over 18 insert 'over 18') Occupation: **Police Officer 195406**.....

This statement (consisting of:**2**.... pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it which I know to be false, or do not believe to be true.

Signature: Date:

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

On Thursday 31st August I was on duty in plain clothes carrying out my role as the police Sgt with responsibility for licensed premises within the London borough of Islington. I am based at 222 UPPER STREET N1 where I work closely with the Islington Council licensing team.

On the evening of 26th August into 27th August 2017 there had been a report of serious disorder outside 'Club Reina' which is situated on COWCROSS STREET London EC1. Patrons of 'Club Reina' were involved in this disorder.

My colleague, Pc Petros LOIZOU had made an appointment to meet the managers of 'Club Reina' at the club premises on COWCROSS STREET to discuss this incident. We were accompanied on this visit by Mrs Terrie LANE of the Islington Council Licensing Team. We arrived at the premises at approx 13.00 hours and were met by two males who introduced themselves as Mr Sinan KURT the premises supervisor (DPS) for the premises of 'Club Reina' and Mr Onur SIROREM the manager of 'Club Reina'.

We were led to the first floor of the building which is where 'Club Reina' starts as the ground floor is devoted to a restaurant. There Mr SIROREM told us that the incident that had taken place the previous weekend (26th-27th August 2017) had not started in the club but had happened as a particular guest was leaving. The person had become involved in an argument with a member of staff and after being removed from the front of the premises, he returned armed with a bottle and threatened door staff.

All this happened as a City of London police vehicle was passing by. Both Mr KURT and SIROREM stated that they are aware of their licence condition to notify police of any incidents at the club but as police were in attendance pretty much from the start of the incident, they on this occasion did not notify anyone. I suggested that going forward it would be a good idea for an email report to be submitted to police each Monday morning detailing any incidents from the previous week. Both Mr KURT and Mr SIROREM agreed to this.

Pc LOIZOU asked to see the clubs CCTV images of the incident and we were escorted to the basement of the building where the clubs office is located. The CCTV images were played to us and Mrs LANE noted that the security staff at the venue were not clearly identifiable and that at the last review panel Mr KURT and Mr SIROREM agreed to security staff wearing reflective jackets. Mr SIROREM said that he understood this to mean just the security staff at the front door of the premises were to wear reflective jackets but not those employed inside the venue. Mrs LANE stated that it was made clear at the panel meeting and recorded in the minutes of the meeting that all security staff should be wearing reflective jackets.

Mrs LANE also pointed out that at the last panel meeting it was agreed that Mr SIROREM would apply to become a DPS at the premises and asked why this had not happened. Mr SIROREM stated that he no longer wished to take up this role.

I said that another good thing to do would be to advise police of any performers, acts, bands or promotions that are booked at the venues ahead of the booking being confirmed. This would allow police to make checks and advise if further measures should be taken when appropriate. Mr SIROREM responded to this by saying that he did not use outside promoters and that all events at the premises were organised 'in house'.

I then summarised the meeting by confirming that a) police would be informed via email report each Monday morning of any incident that happen at the venue the previous week. b) all security staff will wear reflective

Signature: Signature witnessed by:

RESTRICTED (when complete)

Continuation of Statement of **Edward JOSEPH**.....

jackets with security clearly written on the back. c) should outside agents/promoters be used, police would be informed.
 Mrs LANE, Pc LOIZOU and I then left the premises.
 Further to the above I must also note that I stated the incident of violent disorder at 'Club Reina' happened on 26th August into 27th August 2017. This is incorrect as the violent disorder happened on 20th August into 21st August 2017.

Signature: Signature witnessed by:

Witness contact details

Home address:

..... Postcode:

Home telephone number Work telephone number

Mobile/pager number Email address:

Preferred means of contact:

Male / ~~Female~~ (delete as applicable) Date and place of birth:

Former name: Ethnicity Code (16+1): Religion/belief:

Dates of witness non-availability**Witness care**

- a) Is the witness willing and likely to attend court? **Yes**. If 'No', include reason(s) on **MG6**.
- b) What can be done to ensure attendance?
- c) Does the witness require a Special Measures Assessment as a vulnerable or intimidated witness?
No. If 'Yes' submit **MG2** with file.
- d) Does the witness have any specific care needs? **No**. If 'Yes' what are they? (Disability, healthcare, childcare, transport, , language difficulties, visually impaired, restricted mobility or other concerns?)

Witness Consent (for witness completion)

- | | | | | | |
|--|-----|--------------------------|----|--------------------------|------------------------------|
| a) The criminal justice process and Victim Personal Statement scheme (victims only) has been explained to me | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | |
| b) I have been given the Victim Personal Statement leaflet | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | |
| c) I have been given the leaflet 'Giving a witness statement to police — what happens next?' | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | |
| d) I consent to police having access to my medical record(s) in relation to this matter:
(obtained in accordance with local practice) | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A <input type="checkbox"/> |
| e) I consent to my medical record in relation to this matter being disclosed to the defence: | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | N/A <input type="checkbox"/> |
| f) I consent to the statement being disclosed for the purposes of civil proceedings e.g. child care proceedings, CICA | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | |
| g) The information recorded above will be disclosed to the Witness Service so they can offer help and support, unless you ask them not to. Tick this box to <u>decline</u> their services: | | | | <input type="checkbox"/> | |

Signature of witness: Print name:

Signature of parent/guardian/appropriate adult: Print name:

Address and telephone number if different from above:

Statement taken by (print name): **Ps 61JC 195406 Edward JOSEPH** Station: **Leytonstone JM**

Time and place statement taken:

RESTRICTED (when complete)

MG 11 (T)

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of **Petros LOIZOU** URN:

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Age if under 18 **Over 18** (if over 18 insert 'over 18') Occupation: **Police Officer 232007**

This statement (consisting of: ... 1 pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it which I know to be false, or do not believe to be true.

Signature: Petros Loizou PC 3757 CN

Date: 13/10/2017

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

This statement is in relation to my investigation into Club Reina. I am PC 3757 CN LOIZOU and a police officer based in the Islington police licensing team.

I was first made aware of an incident that occurred at Club Reina whilst reviewing an incident log that [REDACTED] provides on a weekly basis. An entry was made of an incident that had occurred on Sunday 20th August 2017 at around 0400 hours [REDACTED] which I exhibit as PLL/01 and crimint [REDACTED] which is I exhibit PLL/02 refer.

ITEM 14

ITEM 15

On Sunday 20th August 2017 at 0407 hours City Police came across a verbal argument taking place in the road on Charterhouse Street which very quickly resolved itself. Due to the time of day the patrons started to leave the cubs and there were large groups of people in the street outside [REDACTED] and Reiner. A City of London Police unit was parked on Charterhouse Street facing out on to St John Street when they spotted a fight with group on the corner of Charterhouse and St John. From this group a male emerged in possession of a bottle which was raised above his head a taser was presented and initially the suspect refused to put the bottle down despite repeated challenges.

Eventually the bottle was dropped and the subject detained on the floor. At the same time a large group from behind started to encircle officers and an urgent assistance was put up. It may have been that the crowd perceived taser had been deployed due to the subject going to the floor which may explain the crowd's reaction to officers.

The subject was arrested for affray and charged. During interview the interview the subject had stated that he was drinking in the Club Reiner and had hidden a champagne bottle outside which he collected after leaving the club.

Due to this incident I emailed the DPS Sinan KURT on Sunday 20th August 2017 to arrange a meeting. A meeting was arranged.

On Thursday 31st August 2017 at 1300 hours myself, PS 259 CN JOSEPH and a member from the Islington council Terrie LANE attended the premises of Club Reina where we spoke with the Mr Sinan Kurt also present was the events manager Mr Onur Sirorem.

Onar who was the most vocal of the two stated they had an incident with a customer. Both stated the male was asked to leave after he became verbally abusive towards one of their female members of staff. This male was subsequently arrested after he was seen to threaten people in the street with a bottle. In interview this male stated that he was drinking in the Reiner club and had hidden a champagne bottle outside which he collected after leaving the club. This was put forward to the management who both strongly deny that the male had left the location and reiterated as they have a strict policy not to let anyone return once they have left the club as not only it poses a risk but would harm the clubs finances.

Whilst at the premises Sinan played the CCTV footage from that evening. The footage was from a camera which is pointed at the entrance door It shows the male leaving the club around 0300 hours he is seen to engage in a conversation with a female who management confirmed was a staff member At the time there are lots people leaving the club with some loitering outside a door supervisor can be seen stood near the entrance it was pointed out that on first impressions he looked like a normal member of public as he is wearing all black its only when you look closely you can see he is wearing his badge on his arm. It then appears that the staff member ushers the male away from the location in turn the male becomes animated

Signature:

Petros Loizou PC 3757 CN

Signature witnessed by:

Continuation of Statement of **Petros LOIZOU**.....

swinging his arms around and then you see groups of people begin to push each other this lasts for seconds before additional door staff attend and push the group away from the club.

A number of issues were raised and put forward to Sinan although it was Onar that would respond each time.

One of the concerns raised was the issue around re-entry into the club. Both strongly denied that this happens and stated that they have a strict policy in that once a patron leaves the club there is no re-entry. Onar reinforced this and stated the club provides and ATM should patrons need cash and they also sell cigarettes.

It was suggested that he should inform the police licensing team of any future events that were not in house. It was also put forward to them that all incidents should be recorded in a log and all assaults should be reported to the police. Members of the security staff should be easily identifiable and the suggestion was made that they wear a high visibility tabards. We also strongly recommended that they inform us of any out of house events or promoters they are unsure of.

On Friday 01 September 2017 at 0320 hours Police were called by staff at CLUB REINA to reports of 6 males fighting and issues with ejecting them [REDACTED] and [REDACTED] refer.

ITEM 8G

ITEM 9F

On police attending the club had cleared out most of hundreds of hysterical young males and females into CHARTERHOUSE STREET EC1.

Police officers on scene could see males armed with baseball bats, belts and chains, others fighting with crutches additional police units were requested. Also witnessed by the attending officers were groups of males and females who had dispersed out of club were seen inhaling from balloons and appeared to causing a nuisance.

It was stated to the first police unit that people were within the club had been stabbed and acid attacked also but no casualties found. Staff had kept 3 males locked back in club for their safety.

Officers noted there were large quantity of broken glasses on street and bins turned over and crowds confrontational and non-compliant.

In carrying out a search inside the club to look for victims with injuries Police noted club staff had started sweeping and mopping up the dance floor and multiple silver nitrous oxide canisters and loads within dustbins inside club.

I have viewed the footage from the cameras inside Club Reina. The footage is on red and black usb stick which is enclosed in an envelope which I have exhibited as PLL/03. I have attached a summary of my findings to this statement.

I have also viewed the footage from the cameras from [REDACTED] The footage is on red and black usb stick which is enclosed in an envelope which I have exhibited as PLL/04. I have attached a summary of my findings to this statement.

For ease of viewing I have made a copy of the footage on DISC which I exhibit as PLL/05.

There is no or very little dispersal from any staff members from the club. This is also apparent on the CCTV footage.

I did attend the venue the next night with members from the council and the club was shut. The incident occurs after 0315 hours which is consistent with people leaving the venue following the altercation inside.

I feel this incident could have been prevented if the Sinan or Onur had informed us on the day of the meeting. Further by police showed the event had been booked and organized as a promotion night under the name TWISTED LONDON or TWISTED LDN this Telephone number was linked to other club disorder which occurred at club in Hackney on 06/08/2017.

Petros Loizou PC 3757 CN

Signature:

Petros Loizou PC 3757 CN

Signature witnessed by:

RESTRICTED (when complete)

MG 11 (T)

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of **Petros LOIZOU** URN:

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Age if under 18 **Over 18** (if over 18 insert 'over 18') Occupation: **Police Officer 232007**

This statement (consisting of: ... **1** pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it which I know to be false, or do not believe to be true.

Signature: Petros Loizou PC 3757 CN Date: **13/10/2017**

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

CCTV from Club Reina dated 01/09/2017

Camera 01 & Camera 02

Covers the entrance/exit. Between 0315 - 0317 hours footage shows a male in baseball cap, T-shirt and ruck sack leaving club with two females. One of the Females' is wearing short sleeve top. The male begins to push this female away by male. The second female then starts hitting the female with the short sleeve top. She grabs her by her hair and proceeds to hit her around the head several times. This happens just outside the entrance. One door staff member arrives and separates the group. People seen to push pass barriers and leave.

Camera 12

Covers the bar on the first floor. Between 0313 - 0316 hours footage shows a scuffle between groups of males. A dark skinned black male is seen pushing a lighter skinned male. Females can be seen stood on chairs waving their arms.

Cameras 13 and 14

Covers the dance floor area. Between 0313-0325 hours footage shows the scale of how many people are involved in the disturbance. The incident lasts for several minutes before staff members intervene. It is difficult to distinguish between door staff and patrons during incident.

Camera 23

Covers the stairwell. Between 0318 - 0322 hours footage shows groups of people loitering on the stairs. At one point whilst patrons are leaving and walking down the stairs there is a small altercation between two males. At one a female door supervisor who tries to get in between the males to diffuse the situation gets surrounded by 4-5 males. Male door supervisor eventually comes and assist.

Signature: Petros Loizou PC 3757 CN Signature witnessed by:

Continuation of Statement of **Petros LOIZOU**.....**CCTV from [REDACTED] external cameras dated 01/09/2017**

[REDACTED]

Between 0318 -0319 hours footage shows a group of people arguing. A female in short sleeved top pushes a male wearing a baseball cap in the face. The male pushes her back, towards some shutters and puts his bag on floor and pushes the same female in the head. Another female also starts hitting the same female in the head and the group are then seen to push and shove each other, A male with his hood up pushes the female with the short sleeve away.

Between 0331:20- 0332 hours footage shows (1) One male holding a baseball bat, 1 male holding a crutch, 1 male holding a knife. The male with the crutch turns around and goes back in the same direction pretending to limp. A police officer is seen attending seconds later.

[REDACTED]

Between 0324 - 0325.30 hours footage shows a group of people are arguing, female lashes her arms out which makes contact with (2) two males and 1 female. One of the males who is in light coloured coat kicks the female twice. The other male takes hold of the female and continues to hold on to her whilst the other female who is in a light coloured dress also grabs hold of the female and begins to punch and kick her. She does this several times until she falls to the ground. There is a scuffle amongst the group.

Between 0328:20 - 0329 hours footage shows a group of (4) four males seen running to a parked car possibly hatchback. They open the boot and rear passenger door and appear to take items out. (1) One male seen walking back holding bat.

[REDACTED]

0328:40-0330 footage shows groups of people stood in the middle of road stopping traffic a very large male wearing a black top is holding something in his right hand possibly a belt. He is then being held back by group of males. The group move to the road and run off out of view.

[REDACTED]

032850- 0329:30 hours footage shows a male in the road holding a long object possibly a pole. He is surrounded by a group of males who appear to be trying to grab the object off him. The group then run off.

[REDACTED]

0330-0331.30 hours footage shows (2) two males seen to hold another male back then go out of shot members of public appear to be watching something going on in the direction males walk off in.

Petros LOIZOU PC 3757 CV

Signature: *Petros LOIZOU PC 3757 CV* Signature witnessed by:

CRIMINT [REDACTED] Exhibit PLL/2

On Sunday 20th August 2017 at 0407 hours City Police came across a verbal argument taking place in the road on Charterhouse Street which very quickly resolved itself

Due to the time of day the patrons started to leave the cubs and there were large groups of people in the street outside [REDACTED] and Reiner

A City of London Police unit was parked on Charterhouse Street facing out on to St John Street when they spotted a fight with group on the corner of Charterhouse and St John. From this group a male emerged in possession of a bottle which was raised above his head

A Taser was presented and initially the suspect refused to put the bottle down despite repeated challenges

Eventually the bottle was dropped and the subject detained on the floor. At the same time a large group from behind started to encircle officers and an urgent assistance was put up. It may have been that the crowd perceived taser had been deployed due to the subject going to the floor which may explain the crowd's reaction to officers.

The subject who was arrested for affray and charged

The male stated that he was drinking in the Club Reiner and had hidden a champagne bottle outside which he collected after leaving the club.

There are concerns that patrons are leaving the location and re entering possibly without being challenged. This can obviously lead to people not only leaving with items from the club but bringing prohibited items.

A meeting has been scheduled by the licensing team to meet with the management and security team for Thursday 31st August 2017

From: Steve.A.Harrington@met.pnn.police.uk
To: [Harrington, Steve](#)
Subject: This week's reports
Date: 25 October 2017 17:35:04
Attachments: [image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)

From: [REDACTED]
Sent: 17 January 2017 14:56
To: Harrington Steve A - NI; [REDACTED] - NI; [REDACTED]
Cc: Licensing; 'LicensingPolice'; [REDACTED]; [REDACTED]
Subject: This week's reports

Good afternoon all

Please find attached our lost property reports from the weekend

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Also, I wanted to bring to your attention an incident that happened just after Reina closed. 6 of our security were tied up dealing with an aggressive group of males who had been in Reina and had then started to become aggressive in [REDACTED]. This lasted for about an hour. Can we discuss this during our meeting this afternoon please, as this type of situation is just not tenable.

Thanks

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



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From: Steve.A.Harrington@met.pnn.police.uk
To: [Harrington, Steve](#)
Subject: Lost & Found WE05/03/2017
Date: 25 October 2017 17:38:52
Attachments: [image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)

From: [REDACTED]
Sent: 07 March 2017 13:48
To: Harrington Steve A - NI; LicensingPolice; [REDACTED] - NI; [REDACTED]
Cc: [REDACTED]
Subject: Lost & Found WE05/03/2017

Good afternoon all

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]

Saturday 04/03/2017

01:56 – Group of 4 Males ejected form Club Reina for an incident that took place involving theft allegation of a jewellery chain (This was later found not to be the case and the chain was in the males pocket).

03:38 - 2 Males of the group still in the area trying to solicit a response of the door staff at Reina and antagonizing customers leaving Reina [REDACTED]

04:41 – 2 males still in the area [REDACTED] had to intervene to stop them from causing a fight with passers-by.

[REDACTED]

- [REDACTED]
- [REDACTED]
- [REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]

[REDACTED]

Operations Consultant

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



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Twitter: @metpoliceuk

From: Steve.A.Harrington@met.pnn.police.uk
To: [Harrington, Steve](#)
Subject: Lost and Found WE19/03/17
Date: 25 October 2017 17:40:57
Attachments: [REDACTED]

From: [REDACTED]
Sent: 21 March 2017 13:51
To: Harrington Steve A - NI; [REDACTED] - NI; LicensingPolice@islington.gov.uk;
[REDACTED]
Cc: [REDACTED]
Subject: Lost and Found WE19/03/17

Afternoon all

Please find attached our lost and found reports.

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]

Saturday

[REDACTED]
[REDACTED]

00:41 – Police & Operation night safe in the area looking for suspects.

09:15 – Fight between Reina customers on Egress

Below is a summary of events by [REDACTED]

“On the 19/03/2017 at around 09:15am, I responded to an incident on the street around the Conner from club Reina. All of [REDACTED] had already left the area as our venue had closed over 45minutes beforehand.

I witnessed one IC1 male with a cut to his face shouting across the road a group of IC3 males. The IC1 who sustained the injury was shouting loudly and causing disorder in the street being aggressive and augmentative towards other customers from Club Reina in the street. I and another member of security attempted to calm the IC1 male down and got Club Reina security staff to come and assist in the situation.

I identified a passing police car on the road and approached them to explain what I had witnessed, I identified myself to the officers as [REDACTED] but informed them this is

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Twitter: @metpoliceuk

From: Steve.A.Harrington@met.pnn.police.uk
To: [Harrington, Steve](#)
Subject: Lost and Found WE090417
Date: 25 October 2017 17:42:52
Attachments: [image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)

From: [REDACTED]
Sent: 11 April 2017 13:05
To: 'LicensingPolice'; [REDACTED]; Harrington Steve A - CN-CU; [REDACTED] CN-CU; Licensing
Cc: [REDACTED]
Subject: Lost and Found WE090417

Afternoon all

Please find attached our lost and found reports.

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

Saturday 08/04

01:32 - 05:45 approx.

01:30

The customer refused entry to Club Reina due to Intox - Group of 4 males (one male of this group was heavily intoxicated) two men was permitted entry, and one male did not enter the venue to look after his friend.

01:34 – Refused male slumped to the floor outside the meat market [REDACTED], [REDACTED]
[REDACTED] sent to assess and assist the male and his friend.

Male was found to just intoxicated and was given water and monitored by [REDACTED] for around 45min in the first instance with door staff from [REDACTED]

02:24 – No cabs was willing to take the male.

03:00 – Argument between sober male and door staff, as the security attempted to convince the male to try and get a cab and help his friend he was very emotional and refused advice and had to be detained while [REDACTED]

Again assessed the male on the floor and kept placing him in the recovery position as he was throwing up.

03:33 – Police and Ambulance on site called by a member of public – officers NI680 & NI176 in attendance CAD506/090417 and Paramedic (F150) – 03:49 Ambulance G332 on scene.

Police in attendance deemed NFA on the situation.

04:10 – Ambulance left the area with the intoxicated male.

04:15 – 2 Males that entered Club Reina earlier and the male that was attempting to look after his friend now arguing with door staff and soliciting a response from our door staff at the front door. Security moved the males across the road and defused the situation.

05:45 -approximately - group left the area.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]

[REDACTED]
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[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



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From: Steve.A.Harrington@met.pnn.police.uk
To: [Harrington, Steve](#)
Subject: Lost and Found WE30/04/17
Date: 25 October 2017 17:43:46
Attachments: [REDACTED]

From: [REDACTED]
Sent: 02 May 2017 14:19
To: Harrington Steve A - CN-CU; [REDACTED] - CN-CU; LicensingPolice; Licensing; [REDACTED]
Cc: [REDACTED]
Subject: Lost and Found WE30/04/17

Afternoon all

Please find attached our lost and found reports.

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

Saturday 29/04

03:00 – Altercation in the Kebab [REDACTED] (Staff that work there got into an altercation with Reina customers) – [REDACTED] alerted other [REDACTED] staff.

03:00 – [REDACTED] attended the call and disperse the group from the area, one [REDACTED] assaulted in the dispersal staff did not want to press charges and declined police attendance when asked.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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From: Steve.A.Harrington@met.pnn.police.uk
To: [Harrington, Steve](#)
Subject: Lost and Found WE20/08/2017
Date: 25 October 2017 17:52:26
Attachments: [REDACTED]

From: [REDACTED]
Sent: 22 August 2017 17:01
To: [REDACTED] Harrington Steve A - CN-CU; [REDACTED]
Cc: LicensingPolice; Licensing; [REDACTED]
Subject: Lost and Found WE20/08/2017

Afternoon all.

Please find attached our lost and found reports.

[REDACTED]

[REDACTED]

[REDACTED]

Saturday 19/08

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Disorder from Club Reina Egress– Additional PRF attached.

Incident 1

04:01 – Altercation broke out between customers egressing out of Club Reina at the entrance to the venue spilling into the street, around the same time a MET Police van drove past, witnessed the altercation and slowed down, they opened the door, took a look then shut the door and left with their blue lights switched on.

04:06 – Reina security managed to move the bulk of the people over to the front of Paul's bakery.

04:10 – City police in driving an X5 BMW parked up outside the meat market.

04:11 – Altercation broke out again in front of Barclays bank and City police intervened 2 Police officers pinned a male to the floor in front of Barclays bank, a group of males made their way towards the police, the third officer kept shouting to the group to stay back but this had no effect. The officer had to resort to pulling out his Taser gun and point it at the at males who were really close to him, clearly shouting at the group of males to stay back, still falling on deaf ears the officer then pressed his emergency button on his radio for additional police.

04:15 – Additional police on site outside Barclays bank / Green hill rents / Saint John street / Charter house street with police dogs.

04:18 – Police dispersed people away from the area. (No shoulder numbers was gathered as the police was busy and not approachable at that time and when I asked told me to rather keep moving people out of the immediate area)

Incident 2 PRF attached for this

04:49 – Customers that left Reina had an altercation outside [REDACTED] responded after hearing an altercation.

04:49 – 3 males were fighting amongst themselves one of the males was severely intoxicated and the two males looking after him had a fight.

04:50 – 1 x IC3 Male transferred to [REDACTED] for injuries sustained more details on attached PRF.

05:20 – Ops and door staff looked after the intoxicated male till his [REDACTED] took him home.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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RESPONSE TO NEWS SCORE

Time	Score	Response/Action	Assessment completed by
0800	✓	PT assessed and discharged. Home to ABE in taxi.	[REDACTED]

Continuation of Narrative Documentation

Time		Name
0450	PT a customer from Reiner; [REDACTED]	[REDACTED]
	PT had a fight/punched by friend while trying to restrain him.	
	Single punch to face split upper lip and chipped teeth. No LOC or dizziness. Two other small lacerations to face.	[REDACTED]
	No Red flags noted - no vomiting, not dizzy, no broken bones, no major deformity.	
0500	Stitches needed for lip. PT advised to go to hosp. - PT put in taxi (patients' own responsibility) facilitated [REDACTED]	[REDACTED]
	Face cleaned by medic but bleeding stopped no other treatment given.	

From: Steve.A.Harrington@met.pnn.police.uk
To: [Harrington, Steve](#)
Subject: Lost and Found WE27/08/2017
Date: 25 October 2017 18:10:36
Attachments: [REDACTED]

From: [REDACTED]
Sent: 30 August 2017 16:11
To: Harrington Steve A - CN-CU; [REDACTED]; [REDACTED] - LX
Cc: LicensingPolice; Licensing; [REDACTED]
Subject: Lost and Found WE27/08/2017

Afternoon all.

Please find attached our lost and found reports.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

-

[REDACTED]

Sunday 27/08

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Problems in the street outside the venue

01:33 – Police called for males fighting in the street. These people were not [REDACTED] customer but rather had just left Club Reina next door. One these males had a baseball bat and was attacking others with it. We were put on hold for approximately 8 minutes, the males left the area and the call was cancelled.

01:45 – Police presence outside [REDACTED] cause unknown to us.

[REDACTED]

[REDACTED]

-

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

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RESTRICTED (when complete)

MG 11 (T)

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of **Steven HARRINGTON PC 425 NI** URN:

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Age if under 18 **Over 18** (if over 18 insert 'over 18') Occupation: **Police Officer 193779**

This statement (consisting of:pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it which I know to be false, or do not believe to be true.

Signature: **Pc Steven Harrington 2425CN**Date: **Thursday 26th October 2017**Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

My name is Steven Harrington and I am a Police Constable with the Metropolitan Police Service. I currently work as a Licensing Officer at Islington Police Station. I have been given this specific responsibility by the Borough Commander who is acting under the written delegated authority of the Commissioner of Police for the Metropolis. A copy of this authority has been lodged with Islington Council Legal Department.

This statement further to my statement of the 8th October 2017 and contains details of emailed reports submitted to Police on a weekly basis, these contains details of any incidents that have occurred at the venue or nearby. The reports attached to this statement have been redacted and I have retained the full un-redacted versions.

The first report was sent in on 17/01/2017 and details an incident involving 6 patrons from Club Reina. I exhibit this report as SAH/09.

The second report details Club Reina customers involved in an alleged theft and then antagonizing Club Reina Security. I exhibit this report as SAH/10

The third report was sent in on 21/03/2017 and details Club Reina patrons causing a disturbance in the street. I exhibit this report as SAH/11.

The fourth report was sent in on 11/04/2017 and details issues with a drunk male being refused entry to Reina and ongoing issues with this male and his eventual removal by LAS. I exhibit this report as SAH/12.

The fifth report was sent in on 05/05/2017 and details a disturbance in a nearby Kebab shop involving Club Reina patrons. I exhibit this as SAH/13.

The sixth report was sent in on 22/08/2017 and details two incidents in the early hours of the 19/08/2017. One incident was a large disturbance involving Club Reina patrons, this incident required a substantial police response during which a Police Tazer was deployed. The second incident involved further Club Reina customers fighting and resulted in a male being removed to hospital for treatment to his injuries. I exhibit this report as SAH/14 and the medical treatment form relating to this second incident as SAH/15.

The seventh report was sent in on the 30/08/2017 and details an incident in the early hours of the 27/08/2017 involving Club Reina patrons one of whom had armed himself with a baseball bat. I exhibit this report as SAH/16.

Signature:

 **PC 2425CN**

Signature witnessed by:



ISLINGTON

PREMISES LICENCE LICENSING ACT 2003

Premises licence number	LN/4287-220317	Date of original grant*	24 November 2005
-------------------------	----------------	-------------------------	------------------

**An annual fee associated with this licence is to be paid on the anniversary of the original grant date.*

Postal address of premises, or if none, ordnance survey map reference or description			
BEST MANGAL BAR AND RESTAURANT / CLUB REINA			
85 CHARTERHOUSE STREET			
Post town	London	Post code	EC1M 6HJ
Telephone number	020 7253 1313		

Where the licence is time limited the dates
Not Applicable

Licensable activities authorised by the licence For the Ground*, First and Second Floors – (see Condition 1, Annex 2) <ul style="list-style-type: none"> The provision of regulated entertainment by way of: <ul style="list-style-type: none"> The performance of live music The playing of recorded music The performance of dance The provision of late night refreshment The sale by retail of alcohol
--

The times the licence authorises the carrying out of licensable activities																																																																										
<ul style="list-style-type: none"> The provision of regulated entertainment for the performance of live music: <table> <tr><td>Monday</td><td>09.00</td><td>to</td><td>00.00</td><td></td></tr> <tr><td>Tuesday</td><td>09.00</td><td>to</td><td>00.00</td><td></td></tr> <tr><td>Wednesday</td><td>09.00</td><td>to</td><td>01.00</td><td>the following day</td></tr> <tr><td>Thursday</td><td>09.00</td><td>to</td><td>04.00</td><td>the following day</td></tr> <tr><td>Friday</td><td>09.00</td><td>to</td><td>04.00</td><td>the following day</td></tr> <tr><td>Saturday</td><td>09.00</td><td>to</td><td>04.00</td><td>the following day</td></tr> <tr><td>Sunday</td><td>09.00</td><td>to</td><td>00.00</td><td></td></tr> </table> The provision of regulated entertainment for the playing of recorded music: <table> <tr><td>Monday</td><td>00.00</td><td>to</td><td>24.00</td><td>the following day</td></tr> <tr><td>Tuesday</td><td>00.00</td><td>to</td><td>24.00</td><td>the following day</td></tr> <tr><td>Wednesday</td><td>00.00</td><td>to</td><td>24.00</td><td>the following day</td></tr> <tr><td>Thursday</td><td>00.00</td><td>to</td><td>24.00</td><td>the following day</td></tr> <tr><td>Friday</td><td>00.00</td><td>to</td><td>24.00</td><td>the following day</td></tr> <tr><td>Saturday</td><td>00.00</td><td>to</td><td>24.00</td><td>the following day</td></tr> <tr><td>Sunday</td><td>00.00</td><td>to</td><td>24.00</td><td>the following day</td></tr> </table> 					Monday	09.00	to	00.00		Tuesday	09.00	to	00.00		Wednesday	09.00	to	01.00	the following day	Thursday	09.00	to	04.00	the following day	Friday	09.00	to	04.00	the following day	Saturday	09.00	to	04.00	the following day	Sunday	09.00	to	00.00		Monday	00.00	to	24.00	the following day	Tuesday	00.00	to	24.00	the following day	Wednesday	00.00	to	24.00	the following day	Thursday	00.00	to	24.00	the following day	Friday	00.00	to	24.00	the following day	Saturday	00.00	to	24.00	the following day	Sunday	00.00	to	24.00	the following day
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Sunday	00.00	to	24.00	the following day																																																																						

- The provision of regulated entertainment for the performance of dance:

Monday	00.00	to	24.00	the following day
Tuesday	00.00	to	24.00	the following day
Wednesday	00.00	to	24.00	the following day
Thursday	00.00	to	24.00	the following day
Friday	00.00	to	24.00	the following day
Saturday	00.00	to	24.00	the following day
Sunday	00.00	to	24.00	the following day

- The provision of late night refreshment:

Monday	23.00	to	05.00	the following day
Tuesday	23.00	to	05.00	the following day
Wednesday	23.00	to	05.00	the following day
Thursday	23.00	to	05.00	the following day
Friday	23.00	to	05.00	the following day
Saturday	23.00	to	05.00	the following day
Sunday	23.00	to	05.00	the following day

- The sale by retail of alcohol:

Monday	00.00	to	24.00	the following day
Tuesday	00.00	to	24.00	the following day
Wednesday	00.00	to	24.00	the following day
Thursday	00.00	to	24.00	the following day
Friday	00.00	to	24.00	the following day
Saturday	00.00	to	24.00	the following day
Sunday	00.00	to	24.00	the following day

The opening hours of the premises:

Monday	00.00	to	24.00	the following day
Tuesday	00.00	to	24.00	the following day
Wednesday	00.00	to	24.00	the following day
Thursday	00.00	to	24.00	the following day
Friday	00.00	to	24.00	the following day
Saturday	00.00	to	24.00	the following day
Sunday	00.00	to	24.00	the following day

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

On and off supplies

Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence

Saint Event Services Limited
85 Charterhouse Street
London
EC1M 6HJ

[REDACTED]
[REDACTED]

Registered number of holder, for example company number, charity number (where applicable)

06808041

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Mr Sinan Kurt

[REDACTED]

[REDACTED]

[REDACTED]

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

[REDACTED]

Islington Council
Public Protection Division
222 Upper Street
London
N1 1XR
T: 020 7527 3031
E: licensing@islington.gov.uk

Service Manager (Commercial)

Date of Issue

Licence

Annex 1 - Mandatory conditions

1. No supply of alcohol may be made under the premises licence:
 - a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
3. All door supervisors shall be licensed by the Security Industry Authority.

There are further 'Mandatory conditions' applicable to licences authorising the supply of alcohol. A full list of the current mandatory conditions is available from the licensing pages on Islington's web site, www.islington.gov.uk. This list is subject to change by order of the Secretary of State and licensees and other responsible persons are advised to ensure they are aware of the latest conditions.

Annex 2 - Conditions consistent with the Operating Schedule

1. **The ground floor shall not be used for licensable activities under this licence until the licensee has received written consent from the Licensing Authority.**
2. The maximum number of persons accommodated at any one time in the premises shall not exceed the following (as shown on plan attached to the licence, reference number:

Ground floor:	85
First floor:	70
Second floor:	100
2. The licence shall be subject to the Council's technical standards for Places of Entertainment.
3. The licence shall be subject to the Council's Standard Conditions for Places of Entertainment.
4. The licence is subject to the following Additional Conditions referred to in the Standard Conditions for Places of Public Entertainment:
ADDITIONAL CONDITIONS D: APPLICABLE TO PREMISES USING DOOR SUPERVISORS.
ADDITIONAL CONDITION GO: APPLICABLE TO THE KEEPING OF GOOD ORDER.
ADDITIONAL CONDITIONS SX: FOR PARTICULAR CONTROL OVER STRIPTEASE OR SIMILAR ENTERTAINMENT INVOLVING NUDITY.
5. Each leaf of the pair of entrance/exit doors fronting Charterhouse Street shall be unlocked and the fastenings maintained inoperative when the premises are occupied.
6. The noise limiters for the premises shall be set at the following levels, as measured at the front of the bar facing the dance floor:
107dB(linear) $L_{eq(5 \text{ mins})}$
103dB(A) $L_{eq(5 \text{ mins})}$
7. The noise limiter controls are to be kept in a secure location. The noise limiter is to be completely independent of control by persons other than the licensee. Access to the entertainment noise limiter is to be restricted to the licensee or designated manager.

8. The sound system shall be calibrated annually, or whenever there is a change in the distribution and type of loudspeakers or amplification equipment serving the sound system, to ensure the levels given above are not exceeded. A calibration certificate shall be forwarded to the Licensing Team at least 28 days before renewal of the license confirming that the approved levels are not being exceeded.
9. Managers shall carryout regular patrols outside the premises to monitor customer behaviour and to ensure there is no outbreak of noise from the premises.
10. There shall be a zero tolerance towards illegal drugs and unruly behaviour on the premises.
11. A representative from the premises shall participate in the local pubwatch scheme.
12. An incident and accident book shall be maintained at the premises.
13. The sound insulation properties at the premises shall be maintained.
14. Measures shall be in place to ensure that patrons leave quietly.
15. A dedicated taxi service shall provide immediate transportation away from the venue to ensure customers get to their destination. (This condition is not applicable in respect of licensable activities taking place on the ground floor).
15. All staff shall be trained in licensing laws relating to underage sales.
16. On occasions when persons aged 16 and 17 years are permitted on the premises then (this condition is not applicable in respect of licensable activities taking place on the ground floor):
 - all people entering the premises shall be required to provide photographic proof of identity and age;
 - persons under 18 years of age shall be provided with tamper proof wrist bands;
 - alcohol sales shall be restricted to specific areas of the premises with dedicated monitoring and security procedures;
 - all promoters, promotional material and musical content shall be monitored to prevent unethical and explicit lyrics being used.
17. A digital CCTV system shall be installed, operated and maintained inside and outside the premises [subject to planning permission] in agreement with the Police. The system will enable a frontal head and shoulders image of every person entering the premises. The system shall record in real time and operate whilst the premises are open for licensable activities. The recordings shall be kept available for a minimum of 31 days. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member shall be able to facilitate delivery of recent footage to Police/Council with the absolute minimum of delay when requested to assist in the investigation of a crime or apprehending or prosecuting an offender.
18. In the event that police seize the CCTV hard drive for forensic examination without providing a replacement, the CCTV condition will not be enforced until the original hard drive is returned or a replacement hard drive is supplied.
19. Premises to adopt BII Challenge 25 the National Proof of Age Standards Scheme.
20. Metropolitan Police Risk Assessment form 696 must be completed for all promoted events and submitted to the Metropolitan Police Clubs and Vice Unit and Islington Police Licensing Unit with at least 14 days notice.

21. On all nights that regulated entertainment is provided by way of music and dancing the licensee shall provide SIA registered Door Supervisors at the premises.
22. All Door Supervisors will be SIA accredited and the number of SIA accredited Door Supervisors on duty on each day and time of the week will be agreed in writing with Police Licensing Team. This will be reviewed by both parties when requested by either the venue or police.
23. All SIA Door Supervisors will be on duty at least 30 minutes before the opening of the venue and 30 minutes after closing to ensure safe entry and then dispersal of customers.
24. All SIA Door Supervisors will be supplied by an Approved Contractor Status (ACS) company, registered with the SIA. This company to be vetted by the Police and Police will have a final veto in relation to the ACS company used to supply Door Supervisors.
25. Door Supervisors to display their SIA license by means of aluminous armbands.
26. Door Supervisors Register – A register shall be maintained recording all SIA door supervisors employed at the premises. This shall include their name, badge number, the agency they work for (if any) and the time they start and finish work. At least one female door supervisor must be on duty where practicable.
27. Management shall take a photocopy or scan of all door staff SIA badges and Secure them in a personnel folder and place this in the safe.
28. On any occasion when entertainment is being provided by means of a promoted DJ, live music or other night club style event, all persons entering and re-entering the premises will be manually searched, with a second search by means of an electronic hand held wand. All visiting DJ's / Artistes will be searched upon arrival. When wands are required there will be 2 fully functioning wands on site. (This condition is not applicable in respect of licensable activities taking place on the ground floor).
29. A written security and searching policy shall be in operation at the premises, a copy of which shall be displayed in the staff room and provided to any security company providing door supervisors. Training shall be undertaken and recorded to ensure that door supervisors understand this policy. (This condition is not applicable in respect of licensable activities taking place on the ground floor).
30. A written policy on searching on entry and seizure of drugs to be enforced at all times. This policy must be available for inspection by Police or approved officer at any time when the venue is open. (This condition is not applicable in respect of licensable activities taking place on the ground floor).
31. When promoted events are held in the club that end after 0300 hrs. polycarbonate drinking vessels only to be used and no glass bottles to be passed across the bar with the exception of champagne, wine and full spirit bottles. Staff will clear all empty bottles promptly.
32. On any occasion when entertainment is being provided by means of a promoted DJ and/or live music that will run beyond 0300 hrs., ID scanning must be in operation with entry only permitted to those providing suitable photo ID documents. (This condition is not applicable in respect of licensable activities taking place on the ground floor).
33. Noise or vibration must not emanate from the premises so as to cause a nuisance to nearby properties.
34. No drinks will be permitted outside after 22:30.
35. Customers will not be permitted to use the roof area at any time and the access door to the roof will be locked at all times when customers are in the building.
36. Regulated entertainment is prohibited on the ground floor. All music will be limited to ambient background levels on the ground floor.

37. The premises shall operate in accordance with a detailed Noise Management Plan to include a dispersal plan. The plan must be submitted in writing and approved by the Council's Noise team prior to the commencement of any authorised regulated entertainment under this licence. The Noise Management Plan shall be reviewed annually in consultation with the Council's Noise team and shall be available at the premises for inspection by an Authorised Officer or a Police Officer on request.
38. Any proposed changes to the Noise Management Plan must be submitted in writing for approval by the Council's Noise team prior to their implementation.
39. The licensee shall ensure that at all times that this licence is in operation, all amplified sound and music played on the premises is subject to the control of an entertainment noise control system set to music noise level thresholds approved by, and in conjunction with the Council's Noise team. Full details of these levels and related monitoring points must be recorded within the approved Noise Management Plan. The limiters will be calibrated by an acoustician accredited by the Institute of Acoustics or the Association of Noise Consultants and a copy of the calibration certificate will be sent to the Noise Team.
40. The controls for the entertainment noise control system shall be located in a secure, lockable cupboard or similar location. The entertainment noise control system is to be independent of control by persons other than the licensee. Access to the entertainment noise control system is to be restricted to the Licensee or a designated manager.
41. Windows will be closed when noise generating regulated entertainments are taking place.
42. Bottling out from the premises is prohibited between 23:00 hours and 07:00 hours.
43. There will be a designated smoking area outside the premises supervised by staff after 22:30. Any customer wishing to exit the premises to smoke will be directed to a defined and controlled area at the front of the venue and will not be permitted to go elsewhere unless they are leaving the venue.
44. Noise and vibration from plant and equipment will not be allowed to emanate from the premises so as to cause disturbance to neighbouring properties.
45. The licensee shall employ a dedicated taxi company and devise a system for collection of customers that will minimise disturbance to local residents and the door staff shall take all reasonable measures to discourage touting.
46. Notices will be prominently displayed at exits requesting the public to respect the needs of local residents when sitting outside and to leave the premises and the area quietly.

Annex 3 - Conditions attached after a hearing by the licensing authority

1. The ground floor shall be used as a restaurant/take away and the sale of alcohol shall be ancillary to this use.
2. When the first and/or second floor is in use:
 - (a) No more than 10 smokers at a time shall be permitted in the designated smoking area.
 - (b) Capacity checks shall be recorded in writing hourly.
 - (c) A minimum of two personal licence holders to be on duty at all times.

Annex 4 – Plans

Reference Number: MA/85/17/05 – Feb 2017 (Basement)
MA/85/17/06 – Feb 2017 (Ground Floor)
MA/85/17/07 – Feb 2017 (First Floor)
MA/85/17/08 – Feb 2017 (Second Floor)

Licensing Authority Representation Licensing Act 2003 – Premises Licence Review

Premises: Best Mangal Bar & Restaurant/Club Reina
85 Charterhouse Street, London EC1M 6HJ

Applicant: Metropolitan Police Service
Licensee: Saint Event Services Limited

I am submitting a representation on behalf of the Licensing Authority in respect of this application for a Premises Licence Review submitted by the Metropolitan Police Service. This representation relates to promotion of the 'public safety' and 'prevention of crime and disorder' licensing objectives.

Background

The premises is licensed over three floors, with a restaurant on the ground floor and linked club/bar on the first and second floors. The premises have been licensed since prior to the Licensing Act 2003, although ownership and the trading name has changed on a number of occasions.

The current licence holder, Saint Event Services Limited, has held the premises licence since 18 February 2009, when it operated as a night club called Raduno and was under different ownership. In 2011 the Licensing Service began to receive reports of violence associated with the premises. The then operator attended a Licensing Officers Panel meeting in February 2012. In June 2012 a male was fatally stabbed outside the venue, arising from a fight in the venue. Reports of violence continued and the premises was closed by the end of 2012.

In January 2013 a new operator acquired Saint Event Services Limited, changing the name to "Syal" and operating the venue as a restaurant, using the ground floor only.

In November 2013 Sinan Kurt acquired the company becoming sole director of Saint Event Services Limited. The premises name was changed to Best Mangal in respect of the ground floor restaurant and Club Reina for the upper floors. Under the current ownership the premises has undergone several refurbishments. The operators have a history of carrying out alterations to the premises without prior authorisation, in breach of licensing and building control legislation. Most recently in January 2017 Licensing Officers found that the operators had relocated the ground floor cooking facilities, removed a fire safety curtain and relocated the bars on all three floors. A minor variation application was made to regularise the licensing position by amending the approved plans but a building regulations application was not submitted until 4 October 2017. The alterations are yet to be approved by Building Control.

A detailed chronology of the Licensing Service's involvement with these premises since 2009 is attached.

The review application

This review application presents evidence of an increase in violent incidents at the premises, citing 8 offences involving violence where the police have been called in the 10 month preceding period. The summary of crime reports provided in the application raise concerns about the management of these premises:

18/12/2016 - "Staff were described as uncooperative towards police"

21/02/2017 – "...it transpired that the CCTV system was not working, therefore no CCTV evidence was available. Licensing Police were not informed that the CCTV was not working..."

21/02/2017 – "Mr Kurt (Salman) has failed to communicate with the Police since the incident despite numerous messages left for him and a letter sent to him".

25/02/2017 – "During this offence there was a complete lack of action by the door supervisors and the Management".

With the exception of the incident on 21 February 2017, which occurred in the restaurant, all the crime reports and CAD calls relating to violence are associated with the nightclub operation and occur after 3am, bar one. These incidents are summarised as follows:

27/11/16	1:10hrs	Allegation of Common Assault
18/12/16	4:25hrs	Allegation of Grievous Bodily Harm
08/01/17	3:16hrs	Alleged fight
25/02/17	3:15hrs	Allegation of Grievous Bodily Harm
20/05/17	3:12hrs	Allegation of Actual Bodily Harm
20/08/17	8:06hrs	Alleged knife threat
01/09/17	3:00hrs	Affray

This shows that despite frequent attempts by the authorities to deal with this issue, as evidenced in the chronology, violence is still occurring. There is no other venue in the area that sees this level of violence. The Licensing Service is concerned that without robust measures in place, including competent and able management, further serious incidents will occur.

Suggested conditions

While Licensing Officer visits have generally found the premises to operate in compliance with the current licence conditions, further conditions and amendments to the licence would assist with the promotion of the licence objectives. The Licensing Authority supports the recommendations put forward by the Metropolitan Police. In addition to the measures proposed by the Metropolitan Police, the following conditions should be considered:

- Condition 31 of the current licence to be modified to:
"When promoted events are held in the club polycarbonate drinking vessels only to be used and no glass bottles to be passed across the bar with the exception of champagne, wine and full spirit bottles. Staff will clear all empty bottles promptly.
- Condition 32 of the current licence to be modified to:
"On any occasion when entertainment is being provided by means of a promoted DJ and/or live music ID scanning must be in operation with entry only permitted to those providing suitable photo ID documents. (This condition is not applicable in respect of licensable activities taking place on the ground floor)."
- "The venue's monthly event calendar to be sent to the Licensing Authority and Police Licensing team prior to the start of each month, together with any subsequent amendments."
- "The licensee and venue management shall take reasonable measures to encourage customers arriving by car and parking in the immediate vicinity to park considerately without causing an obstruction to the public highway."
- "At least one qualified first aider shall be employed at the premises when it is open to the public".

- “At least three door supervisors employed at the venue, including at least one stationed at the entrance, to wear fully functioning body worn cameras. The cameras shall be used to record any incidents and recorded images shall be retained for a minimum period of the 31 preceding days and made available to authorised officers of the Police and Local Authority on request.”
- “All door supervisors shall wear high visibility jackets with the company logo.”

Licensing Policy considerations:

The following Policies, determined by the Licensing Authority as being appropriate to promote the licensing objectives, are relevant to this application:

Licensing Policies 1, 2, 7, 8, 9, 10, 12, 13, 16, 17, 21, 30

- The premises is located in the Clerkenwell Cumulative Impact policy area. It is questionable whether the licensee has demonstrated a commitment to the highest standards of management and the Metropolitan Police have questioned the suitability of the premises to be used as a nightclub.
- There are complaints adding to the cumulative impact – litter, cars, dispersal.
- The majority of the incidents of crime and disorder have occurred outside the favoured hours, which are 1am (2am Fridays and Saturdays) for nightclubs and midnight (1am Fridays and Saturdays) for takeaways.
- The conditions proposed by the Metropolitan Police will help encourage a higher standard of management.
- The licensee has failed to demonstrate the highest standard of management: they have been slow to implement advice from responsible authorities and appear to lack awareness or ability to comply with legal requirements, specifically fire safety and building regulations.
- The licensee does not attend pubwatch meetings despite being invited to meetings.
- There is evidence of violent crime at these premises and the opportunity to use glass vessels as weapons should be removed.
- Drugs policy. There is some evidence presented of illicit drug use associated with the premises.
- There are reports that customers are obstructing the public highway by illegally parking outside. This causes significant obstruction as the area is busy with vehicle movements associated with Smithfield’s Market and is a popular route for taxi drivers.

Recommendation

The Licensing Authority is making a representation having considered all the evidence presented by the Metropolitan Police and having reviewed the Licensing Service’s records. It is recommended that the Licensing Committee consider the full options available under Section 52 of the Licensing Act. If the Committee are minded to modify the conditions of the licence, it is recommended that the suggested additional conditions presented in this representation be given consideration.

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13 October 2017

Current licensees, Saint Event Service Limited, took over licence in 18 Feb 09.

██████████, sole director of company, became DPS on 17 Jan 11.

16/7/11 – Licensing Enforcement visit: premises generally compliant with licence, however a few fire safety matters which officers referred to the London Fire Brigade, i.e. adequate system for monitoring numbers (although premises not overcrowded), secondary means of escape partially blocked by till and queuing arrangements to upper floor, some emergency exit signage missing or faulty.

5/8/11 – Licensing follow up visit – some improvement but still some fire safety concerns, advised manager that matter had been reported to LFB. One customer drunk inside entrance, pointed out to manager and verbal warning about allowing drunks on premises.

22/11/11 – Request for background information from police following stabbing incident involving Raduno customers. Transpires company holding licence in administration. Letter to licensee informing them no longer licensed and must close.

19/12/11 – company restored and licence reinstated.

6/1/12 – Licensing copied into email from ██████████ setting out concerns over Raduno and cites 6 serious incidents between August and December allegedly involving Raduno customers.

29/2/12 – Licensing officer panel meeting. Action points put to licensee (who refuses to make variation application to include action points as licence conditions). Agreed that ██████████ would contact Sgt Clark and SGA to discuss wording/finer points. Summary of points:

- CCTV to be maintained and recordings kept for minimum 31 days.
- Challenge 25 policy to be implemented.
- Metropolitan Police 696 risk assessments to be done
- Door supervisor register to be maintained and copies of badges kept.
- Electronic wands to be used for searching when performance by DJs or live music.
- A written security and searching policy to be implemented.
- Door supervisors to wear aluminous armbands.
- Polycarbonates to be used.

30/05/12 – Licensing copied into correspondence between ██████████ and police requesting meeting and to discuss opening on Sunday mornings 5am to 11am.

3/6/12 – ██████████ visits to measure noise levels and discuss noise issues at 4.15am. Officers found customers to be aggressive/intimidating and felt unable to complete task of measuring noise levels. Officers reported customers smelt of drugs (cannabis/skunk) and noticed male who was refused entry was permitted to stay at table within barriers drinking bottle of wine.

12/6/12 – Licensing attend police cross border meeting ██████████ mention concerns with Raduno. City Police Officer mentions Raduno as serious source of concern for them.

24/06/12 – Report from City Police: male fatally stabbed outside venue, following altercation which started in the venue. Main suspect and four others arrested as being complicit in the murder.

14/08/12 – Two reports received from Police. The first ██████████ concerning an incident on 15 July 2012: “██████████ state that Raduno lost control of the door and they had to help out. ██████████ footage shows a crowd milling around in the street but no disorder.”

The second (5/08/12): "The second incident was dealt with by Sgt Steve Brown from the Taskforce ex ATF. He states that police received a call to a fight outside Raduno however it was all quiet on arrival of police, They entered the venue and he saw one male with blood on his shirt from a bloody nose. It is not known why but someone called for assistance, this is the reason for the large response from other stations. The assistance request was cancelled as it was all in hand. The club had made the decision to close the venue and were in the process of getting everyone out, police remained on scene until all parties left. Sgt Brown was unable to lay blame on Raduno and the incident was marked up as No Offences Disclosed."

20/12/12 Licensing and Police send warning emails to venue, advertising promoted event on 21 December 2013 without submitting 696 risk assessment to Police.

20/12/12 Anonymous call to Licensing alleging upper floor now being used to host "stag" parties. Referred to police to visit "Operation Polar"

8/01/13 New owner [REDACTED] acquires Saint Event Services Limited.

25/01/13 Licensing Officers visited at 22:15hrs and observed premises closed and not trading.

19/02/13 Trading name changed to "Syal".

10/05/13 Licensing Officers visit premises which has just reopened following substantial refurbishment to the ground floor. Operating as a restaurant/take-away on ground floor, upper floors not in use. New operator [REDACTED] reports to licensing that [REDACTED], Licensing agree to give him time to sort things out.

14/11/13 Licensing Officer sends warning email to [REDACTED] regarding substantial changes – no variation received and licensable activities still taking place (Alcohol and LNR). Upper floors not being used.

25/11/13 New owner "Sinan Kurt" acquires Saint Event Services Limited. sole director Sinan Kurt Dof B [REDACTED]

5/12/13 Licensing Officer writes to Sinan Kurt and informs him licence cannot be used until alterations to the premises have been approved.

13/12/13 Licensing Officers visit and find premises preparing to open the upper floors (first and second) as a night club and event being advertised on-line "Club Reina" – "Move da house". Sinan Kurt and his uncle warned premises not able to operate under licence as alterations not approved. Warning letter sent 18/12/13. Ground floor now operating as "Best Mangal".

18/12/13 Licensing Officer report of telephone conversation with [REDACTED] from Club Reina [REDACTED]. "She said she is the events manager employed by Sinan Kurt to organise events at Best Mangal. She said they have employed her as they have no experience of running clubs, just restaurants. She said they will make variation application soon, use polycarbonates, looking into ID scan and are aware of noise limits. She said she has experience of completing 696 forms and conducting risk assessments, having been employed at SE1 club. She said she wasn't aware they were not in compliance with licence conditions and assumed everything had been done. She asked if it was possible to have a private party for pre-invited guests on New Year's Eve, starting New Year's Day for 100 people. I informed her no licensable activities could take place until such time as variation granted. She asked about TENs and I informed her that that would be down to the police and EHO, however she would only be able to submit at a 'Late' TEN now, which must be submitted by Friday."

18/12/13 – Licensing Officer telephone conversation with [REDACTED]. He said they had not been asked to provide security at the venue. He said he had met with [REDACTED] from [REDACTED] who is behind the proposed club nights. He said they will be using a "Turkish company" to supply door supervisors. He said their intention was to operate "overspill" parties for people leaving [REDACTED] in the early hours who want to continue partying.

8/1/14 – variation submitted to change floor plans. Noted protected means of escape on first floor has been removed. New licence granted subject to condition that it cannot be used until alterations approved by building control.

20/01/14 – correspondence from Club Reina re 696 RA for event 1 February 2014. Advised that no operational licence in place. Event cancelled.

30/01/14 – licensing officer meeting with events manager ([REDACTED]), Sinan Kurt (DPS and company owner), Salman Kurt (Sinan's uncle). Reminded all parties that operational licence not in place and they must liaise with building control. Informed them of concerns around their lack of experience of operating night clubs. Also advised them of historical problems associated with venue and sensitive nature re local residents and businesses. They agreed they would not operate club nights until approval given under the licence.

11/07/14 – licensing visited with building control. Works still outstanding prior to approval. Building control to revisit next Tuesday to check final works. Sinan Kurt, Salman Kurt, [REDACTED] (Events Manager) and [REDACTED] (architect) present. Lengthy discussion with [REDACTED]. He said they would have soft opening, he has experience of running events at three other venues, including Aquarium which he has been involved in for 6 years. He said they will employ 6 to 8 door supervisors from [REDACTED]. We discussed operating procedures, searching, ID scan, ticket and entry arrangements, risk assessments. [REDACTED] asked if they need ID scanner, licensing officer informed him that he would check wording on licence condition. Salman Kurt asked if condition could be removed as will affect business. LO informed him that the implication is that they would not then be checking IDs. [REDACTED] said they would check IDs but may be occasion when customer within a group forgets to bring ID and it may put some customers off. LO reminded them that also a condition that all customers searched and this was more likely to put off certain customers than a request to provide ID. [REDACTED] asked if a meeting could be arranged with police LOs, Council LO agreed a good idea and requested that they put together all their operating documents prior to this meeting. They confirmed that they wished to open as soon as possible. **Potentially venue could open in the next week or two – subject to approval by building control.**

17/07/14 – meeting at Council offices between police, licensing and venue management and events company.

17/07/14 – email correspondence between licensing and Sinan and Salman Kurt's architect, [REDACTED] ([REDACTED]). [REDACTED] enquires about what is required to make a variation, including removing ID scan condition. LO advises that licence covers entire premises, ground to second floors, and they may wish to consider distinguishing which conditions apply to which floors. LO also advised that variation also requires a full set of "as built plans" to reflect intended layout. Reference is made to opening on 30 August (the nightclub).

28/07/14 – application for variation submitted to dis-apply nightclub style conditions to the ground floor restaurant area and amend the floor plans.

01/08/14 – email from Police to licensing. Concerns raised by police following correspondence received from [REDACTED] (Event Manager). Police are seriously concerned about use of [REDACTED] and reference to "after parties". Email received by Police on 1/08/14:

"Hi [REDACTED]

I have been to [REDACTED] and just back today. After speaking with you over the phone , i have taken some measures to satisfy your rightly concerns. First of all i have spoken to the owners regarding the dps issue and they have agreed to employ an experienced and much older then 21 years old manager / licensee / dps. I have sent them a friend of mine as a candidate and if they agree on terms he will be the dps. Sinan will not be running the venue and he will be there only to get experience and more involved with the financial side of the things. So that takes Sinan out of the picture when it comes to all licensible activities. The security company is still [REDACTED] I had a meeting with them and they are happy to take the job.I have informed them to contact you today to arrange a meeting with you.

Also here is a quick schedule of how thw venue will run.

Every wednesday from 17:00 till 24:00 1st floor only as a cocktail bar. Chill out music and also 70s and 80 s funk anthems.

Every thursday from 17:00 till 01:00 salsa classes and salsa / latin anthems .

Every friday from 17:00 till 24:00 or if busy till 03:00 again asa cocktail bar same music policy as wednesdays

Saturdays as you know we have 3 promoters at this stage on rotation from 22:00/23:00 till 06:00

NO AFTERPARTIES ATALL (This has been agreed with the security firm and will be agreed with the dps so the owners if they ever want to do anything like this we will all pull of from working with the venue ever)

Please note we are targeting the office private and corporate parties and might have bookings on wednesday or fridays. Every booking regardless private/ corporate / promoted will be submitted the 696 form and will go ahead or not depending the authorities satisfied.

I hope all of the above will answer your questions.

Kind Regards

[REDACTED]"

14 & 15/08/14 – correspondence between Licensing, police licensing, [REDACTED] and [REDACTED] regarding appointment of new DPS, [REDACTED] Reference is made to conditions sent to the venue by the police. LO advises DPS variation be delayed until variation application is determined.

18/08/14 – correspondence between licensing and police licensing. Police have been chasing venue regarding proposed additional conditions, no response:

"I have heard nothing about the variation, which I shall object to if the club do not get back to me today. I have left a message on [REDACTED]'s phone as [REDACTED] is again engaged!

Regarding this chap, he has one previous for [REDACTED] and managed a club called [REDACTED] which doesn't seem too grieved."

11/09/14 – [REDACTED] informed by Licensing by phone and email that event planned for the coming Saturday, 13 September 2014, cannot go ahead as variation application has not been determined. [REDACTED] tells licensing over the phone, "the people down there don't check and they just go ahead and do these things."

11/09/17 – [REDACTED] emails LO correspondence showing appointment of [REDACTED] as new security company.

16/09/14 – LO corresponds with [REDACTED] re pending variation hearing. [REDACTED] states he will attend with DPS, [REDACTED]. [REDACTED] informed that [REDACTED] is not the DPS, the DPS is still Sinan K. [REDACTED] replies he will submit DPS variation in the morning.

22/09/14 – variation granted by LSC to amend conditions so far as they apply to ground floor, amend the plans and impose additional conditions, including conditions put forward by the police. There are two provisional conditions which require approval before the licence can be used relating to building control and noise issues.

22/09/14 – DPS variation submitted to appoint [REDACTED] OK'd by police on 25/09/14.

1/10/14 – [REDACTED] contacts LO asking when amended licence will be received (so they can open). [REDACTED] informed by LO that there are two matters outstanding: 1. Sign off required by Building Control, 2. A detailed Noise Management Plan including dispersal plan.

3/10/14 – [REDACTED] contacts LO again. LO again responds as above. Salman Kurt phones Licensing Service to enquire about operational licence and disputes outstanding matters. LO emails all concerned parties, including Sinan and Salman Kurt, and again reiterates that licence can only be used when two items satisfactorily attended to.

24/10/14 – Operational licence issued following satisfactory confirmation from Building Control and Noise Service that outstanding requirements of the two conditions have been met.

26/11/14 – correspondence between [REDACTED] and LO. [REDACTED] informed legally premises may only have one DPS. LO advised premises should ideally have two premises licences (DPS [REDACTED] had expressed concerns about being DPS for restaurant and nightclub). Venue have concerns about likelihood of securing second licence if they decide to split the venue. [REDACTED] advised to advise Sinan Kurt (licensee) to contact police about appointing a new DPS.

5/01/15 – correspondence between police, LO and venue re door supervisor condition. LO confirmed specific numbers never formally agreed, recommends venue risk assess need and submit details for approval.

23/01/15 – PPL contact licensing for licensee and DPS's details.

30/03/15 – Local resident contacts licensing re flyers in the street advertising: "Sunday 6am-12pm 'Good Morning After Party' on 29 March. The address is shown as '85 Charterhouse Street, next door to Fabric'." Details forwarded to police 10/04/15. Another after party also advertised online for Sunday 5/04/15.

18/05/15 – Complaint from local resident: "To let you know that the music from the premises was really loud, both sat and sun morning. I walked past 9.30am Saturday and 10.15 am Sunday. The ground floor door and first floor windows were open and a small group of people outside. You could hear the music the length of Charterhouse Street, not welcome on an otherwise quiet Sunday morning."

30/01/16 – complaint [REDACTED] about queuing arrangements, customers not being marshalled or monitored. Referred to Night safe to monitor. Night safe visited at 03:39 and reported: "Moving passed CLUB REINA we observed it to be open and busy with door staff managing the queue effectively."

6/02/16 – LOs visited at 00:07. No search wands being used in breach of licence. No other issues. Warning email sent to the owner.

9/02/16 – Sinan Kurt replied that two searching wands had been ordered.

30/04/16 – Night safe visited at 23:29. "CLUB REINA also had a large queue outside but with no cause for concern noted."

23/05/16 – DPS variation to appoint Sinan Kurt. OK'd by police 25/05/16.

1/10/16 – LO visit. Promoter had failed to turn up so venue was not opening. Spoke to Kurt and Salman Kurt and [REDACTED] Offered to provide monthly listings. Salman Kurt reported that they were still interested in opening a roof terrace/garden.

21/12/16 – Police email to venue enquiring which company are providing security?

12/01/17 – correspondence from LBI traffic and parking. Concerns raised by Smithfields market re pedestrians and patrons parking in the area causing problems to their operations. [REDACTED] specifically mentioned but also Reina as a possible source.

24/01/17 – complaint from local resident about drug debris (nitrous oxide canisters), people outside drinking and cars double parked on midday Sunday. Club Reina hosting aftershow party until 1pm that day.

1/02/17 – "Licensing Panel" Meeting at Islington Police Station – Police Licensing, LO, Sinan Kurt, OJ, Professional Security. (Notes from meeting on file).

1/02/17 – LO visit to premises and met with Sinan and Salman Kurt and [REDACTED] to discuss significant alterations that had been carried out without consent as follows:

Counter area, previously used for cooking and serving kebabs, has been converted to a bar serving drinks and additional seating area.

The old bar and partition wall has been removed, leaving an open stair case.

The fire safety curtain/shutter has been removed.

The rear seating area is being converted to a new kitchen area.

They also enquired about relocating the second floor bar.

They were advised:

Minor variation application needs to be submitted to reflect the changes to the layout.

New plans need to be drafted and submitted.

Contact needs to be made with Islington Building Control

The fire risk assessment and emergency evacuation plan needs to be updated to reflect new arrangements.

The ground floor cannot be used for licensable activities until any variation application has been approved.

We may be able to permit the club on the first and second floor to be used in the meantime, providing we receive satisfactory confirmation that there is adequate fire protection for the means of escape.

They asked about the long term possibility of using the ground floor as an overspill for the club.

They were advised of current licence restriction concerning the ground floor. Even longer term they asked about using the roof to 1/2am. They were advised re planning, building control, etc and unlikely to get consent beyond 10:30/11pm, based on other local venues.

2/02/17 – details of visit forwarded to police, building control, env health and fire safety.

2/02/17 – follow up email to owners.

3/02/17 – follow up response to complainant, following meeting with Reina owners:

"I met the owners and management from Club Reina, together with the police this week. Also present was one of the directors of the new security company, together with the area supervisor and the head doorman. The new security company is the same new security company being used by [REDACTED]. We impressed upon them the importance of patrolling the wider area to deter potential drug dealing, illicit drug use and antisocial behaviour, such as street drinking. I have explained the areas they need to focus on, including the covered area on St John's Lane by the Save the Children building. (As I mentioned previously this area is also being routinely patrolled by ASB officers and Park Guard officers – they moved some people on on Thursday night who were drinking here). I have also spoken to [REDACTED] management again about this issue and asked them to monitor this area throughout the night and to ensure they have checked it once their customers have dispersed.

We have also instructed Reina to be more proactive in managing their dispersal arrangements. I have asked them to ensure they disperse their customers towards fabric and away from the St John Street/Cowcross Street direction. The management from the security company confirmed they would monitor this from this week to ensure marshalling of customers leaving is effective. The police are also closely watching dispersal arrangements."

6/02/17 – response from [REDACTED] following licensing panel meeting on 1/02/17. His email sets out the additional measures they took on the previous in light of the panel meeting.

7/02/17 – response from [REDACTED] (architect), will attend to issue with plans, etc.

7/02/17 – [REDACTED] and Sinan and Salman Kurt informed by LO that another complaint has come to light in relation to 'aftershow party' on the 24/01/17. The complaint concerned loud music emanating from the premises between 3am and 10am, as well as drug paraphernalia and people loitering around.

8/02/17 – response from OJ stating music levels were turned down from 3am, and no music played between 4 and 5.30am. He stated [REDACTED] c was also open. He is intending to meet with [REDACTED] to see how they can clean and clear the area together.

16/02/17 – LO emails [REDACTED] and advises that Fire Risk Assessment is adequate or accurate.

25/02/17 – female assaulted at the venue.

1/03/17 – Building Control confirm that no building notice has been received.

3/03/17 – minor variation received and then returned as unacceptable (wrong applicant, incorrect ground floor plan and no safety equipment shown on ground floor).

3/03/17 – amended MV application received.

3/03/17 – Licensing copied into police correspondence to the venue concerning assault incident on 25/02/17.

6/03/17 – Fire Officer agrees Fire RA inadequate, also concerns about proposed capacities. He will visit.

9/03/17 – revised FRA received.

10/03/17 – Licensing Panel meeting to discuss incident on 25/02/17, unauthorised alterations and insufficient fire risk assessment. Follow up letter sent with action points sent on 20 March 2017.

13/03/17 – Fire officer reports FRA not ideal but provided kitchen fitted with fire door they would be satisfied re means of escape.

14/03/17 – licensing email to owners re outstanding emergency plan and querying status of building notice/regulations.

15/03/17 – email from [REDACTED], venue will reinstall fire curtain within next two weeks.

15/03/17 – owners advised that Building Control require a full plans application before any work commences.

16/03/17 – response from Sinan Kurt following panel meeting on 10 March 2017. He confirmed:
At least 3 door supervisors will be wearing body cams
[REDACTED] are working closely with the venue with regards to risk assessment and staff training. Date of training to be confirmed within the next week.
All security staff to wear high vis jackets with company logo.
Serious incident condition agreed with modification.

17/03/17 – emergency plan received.

20/03/2017 – police acknowledgement of SK's email (16/03/17). Has training taken place?
Agreeable to modification to serious incident condition. To discuss with LO splitting the licences.

28/03/17 – meeting at the premises between Police, LO and Sinan, and Salman Kurt and [REDACTED] to follow up on panel meeting of 10 March 2017. (Notes on file). Discussed security, serious assault condition, splitting premises into two licences.

1/05/17 – Late TEN to allow Grd Flr to be used. Representations from Police and Noise. TEN rejected.

18/06/17 – reports of female being carried out of Reina by security and being placed on bench outside Paul Café. The female had reportedly collapsed after consuming MDMA and taken away by ambulance. Council CCTV shows: "The girl is dragged out of Reina at 03.21 by a large man in a white shirt. He drags her along at his side with his arm around her waist, her legs are collapsed and she is dragging her feet. It does not show where he puts her."
Incident subsequently investigated by the police.

1/07/17 – Night safe report:

"The venue had just closed and its patrons were scattered around the junction between ST JOHN STREET and COWCROSS STREET as well as CHARTERHOUSE STREET. We did not see the door staff moving people along when we arrived at the venue. We liaised with the door staff who informed us that the venue had been busy and that there had been an incident where a female had collapsed in the queue whilst waiting to gain entry into the venue. She was carried into the restaurant and an ambulance was called for her. The Police were also made aware of the incident. We reminded the door staff about the medical capabilities of the Nightsafe patrol team and advised that they could call us for similar incidents."

20/08/17 - Reports of two incidents of fighting/disorder among customers leaving Reina at 4am.

28/08/17 – (1:33) reports received by Licensing of police called to fighting in the street after leaving Club Reina. One of these had a baseball bat and attacking others with it. (1:35) night safe report,

"We were called to this location by the manager (of another venue) who informed us there was a fight in the street near her venue. When we arrived there was no fight and the people involved had left the area."

31/08/17 – Policing and Licensing visit and meet with Sinan Kurt and OJ. Discussed incident on 20/08/17. (Notes on file). CCTV showed customer was removed from smoking area by security following incident with female customer. Male returned with champagne bottle, reportedly picked up from between cars parked outside. Security not wearing high vis or body cams. TL asked why [REDACTED] had not been appointed as DPS. He reported he had criminal record and also his wife did not want him to be involved.

1/09/17 – 03:34hrs, CCTV report. Sporadic fighting outside [REDACTED] Police report also received – referenced stabbed and possible acid attack. Large numbers outside Reina, some with chains, belts and baseball bats.

4/09/17 – email report from [REDACTED] "I worked overnight on Thursday 31st into the Friday 1st, mainly to keep an eye on the loading bays but also Charterhouse in general. Although it started quietly it certainly did not end that way. Not only did we have a major public order incident at Club Reina as you probably know, but we struggled all night with traffic and the problems caused by parking, particularly outside Club Reina." (Photos supplied),

7/09/17 – email from [REDACTED], they have been trying to install fire curtain but it is beyond their budget. He wants to know if a double fire door would be acceptable. LO advised that any works need to comply with building regulations and fire brigade are satisfied. He was informed that they would need to make a "full plans application" to building control before commencing any works.

28/09/17 – Licensing Officers visit premises to carry out inspection at 00:30:

DPS, Sinan Kurt, and Events Manager, [REDACTED], at the entrance. 76 persons shown on the clickers and 74 ID scans shown on the ID scanner. 5 door supervisors on duty plus one on their way. Search wand available. CCTV appeared to be working correctly, other than channel 15 which covers the first floor was not working; it was noted that there were at least two other cameras covering the first-floor floor area. The CCTV system was holding material from 29/08/17 (32 days). We checked the door supervisor log: 5 door supervisors signed in, although 2 had not provided their full SIA badge number. A new door supervisor company is now operating at the venue, [REDACTED]. Copies of the new door supervisors' badges were not available. Sinan was advised to ensure full badge numbers are recorded in the log and to keep copies of all badges (as per the licence conditions). He confirmed security had been trained in venue's search procedures which includes: pockets emptied into plastic bowls, physical search and second search with wand. Evidence of incident reports seen on the premises. Sinan reported last incident was night of Thursday, 31 August 2017.

The ground floor area, "Best Mangal", was closed and was being used as a cloakroom. We asked for an update on the use of the kitchen and providing a safe escape route. Sinan responded that their architect was dealing with it. He was reminded that they need to ensure compliance with the building regulations and he responded that they had already done this and they were liaising with Islington Building Control."

4/10/17 – Building regulations application made to Building Control.

Licensing Act 2003**Representation from Islington Public Health department on behalf of health bodies providing services in Islington****Best Mangal Bar & Restaurant / Club Reina, 85 Charterhouse Street, EC1M 6HJ**

We are submitting a representation in support of the licence review for the above premise, which has been called by the Metropolitan Police. This representation is on behalf of Islington's Public Health Department, which is a responsible authority.

The grounds for this representation are the following Licensing objectives:

- Prevention of crime and disorder
- Public Safety

Our concerns relate to the following:

- High levels of violence associated with the venue.
- High number of ambulance call-outs in the area, particularly after midnight.

Public Health are concerned that the evidence provided by the Metropolitan Police shows that Best Mangal Bar & Restaurant / Club Reina has not upheld its responsibility that comes with holding a licence. Public Health has serious concerns that public safety is being put at risk from violent incidents at the premise and concerns about the resulting injuries to the public.

It is extremely important for premises to actively prevent crime and disorder, and licensees have an important role to play in establishing the right culture, environment and processes to support this. They also have a responsibility for properly reporting assaults to ensure that people are protected from and treated for any harms.

The impact of alcohol on health in Islington is significant, and the effect of this is felt across all health and front line services. In 2016/17, the proportion of ambulance call outs that were alcohol related was significantly higher in the Lower Layer Super Output Area (LSOA) where the venue is located in comparison to the Islington borough average. In addition, alcohol-related ambulance call outs in the venue's LSOA frequently occur later at night, with 52.2% of these call outs between 11pm and 5am, compared to 35.1% in Islington as a whole.

Alcohol and violence

Assaults are a serious and real public health issue in Islington. Assaults are closely linked to alcohol consumption, with both the victim of an assault and the perpetrator likely to have been drinking at the time. 64% of stranger violence and 70% of violent incidents in the weekends, evenings and night are alcohol-related¹. Injuries, often fuelled by alcohol, put a huge strain on NHS resources.

Increased aggression associated with venue risk factors include bar and door staff tolerance of violent behaviour, crowding and inadequate seating, and dark, crowded and noisy establishment². It is therefore important that the venue provides the right environment, attitudes and values to prevent violence and protect people from these harms.

Recommendation

Islington Public Health fully supports the review of this licence, and all options for dealing these issues put forward by colleagues in Licensing and the Metropolitan Police, including reducing the hours the venue is open; installing further, tighter conditions; and revocation of the licence.

¹ Office for National Statistics (2015). Violent crime and sexual offences – alcohol-related violence. ONS.

² Green J & Plant M (2006). Bad Bars: A review of risk factors. Alcohol and Health Research Trust

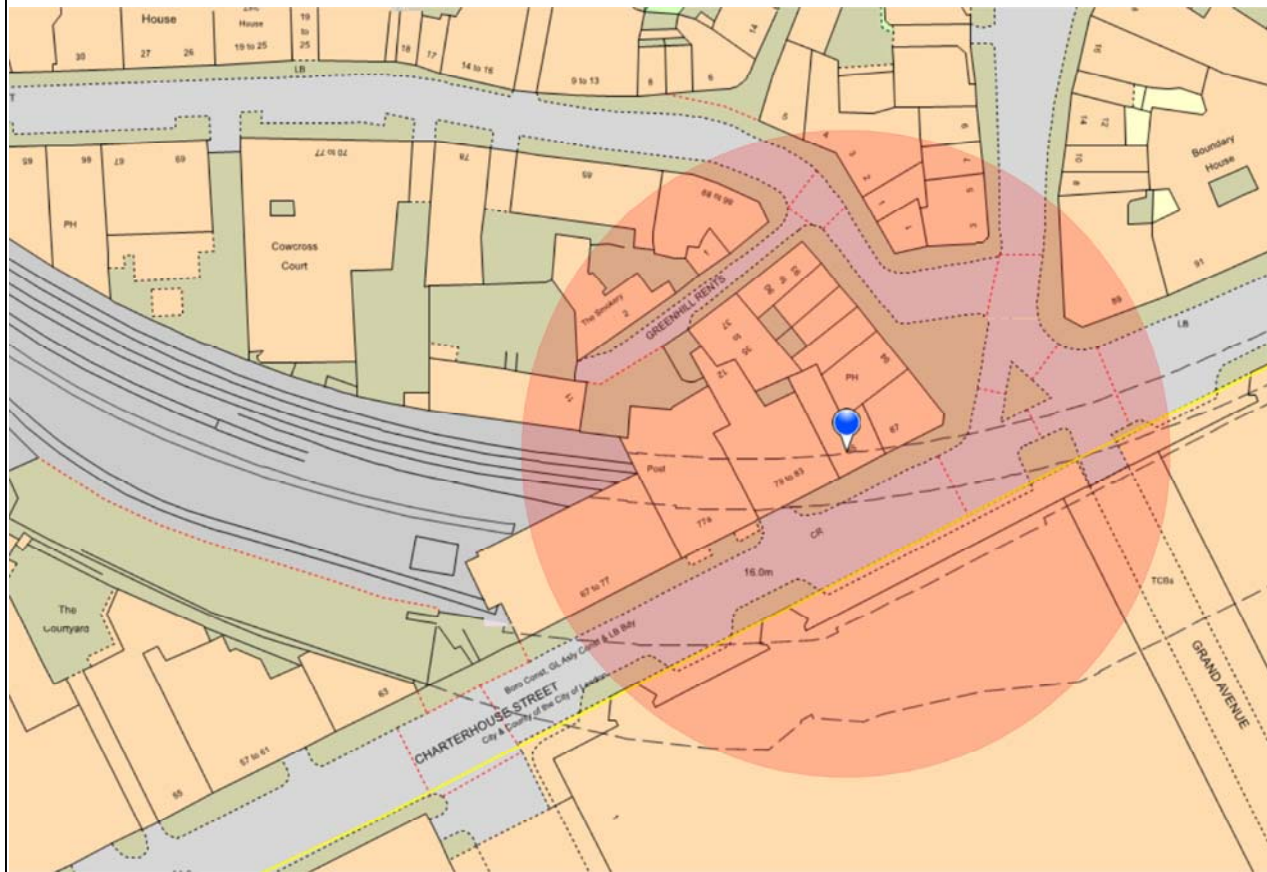
Conditions suggested by Metropolitan Police Service:

1. Mr Onur Sirorem shall not be permitted to have day to day management responsibility at the venue.
2. Every person entering the venue to be subject to a full body pat down, wanded using a hand held wand, all bags, pockets and coats searched. Staff to be fully trained in the use of a wand.
3. A full dispersal policy to be agreed with Police and Council Licensing Officers.
4. A minimum of 8 SIA registered door supervisors on each day the venue is open for licensable activities. This 8 must include at least 1 female and must be provided by an ACS accredited company.
5. The venue shall close at 01:00 Sunday to Thursdays and 02:00 on Fridays to Saturdays.
6. Last entry time shall be midnight.
7. Stairways within the venue shall be kept clear of static customers at all times.
8. The Police shall be informed prior to bookings being accepted for any event taking place at the venue.
9. The Police shall be provided with a written incident log via email on each and every Monday morning or at the earliest opportunity should an incident occur. This log should include all crimes and incidents that have occurred at the venue in the previous week.
10. All staff shall take part in crime scene management training.
11. In the event that a serious assault is committed on the premises (or appears to have been committed) the management shall immediately ensure that:
 - a. The Police (and, where appropriate, the London Ambulance Service) are called without delay;
 - b. All measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the Police;
 - c. All measures that are reasonably practicable are taken to preserve the crime scene to enable a full forensic investigation to be carried out by the Police; and
 - d. Such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises.

Conditions suggested by the Licensing Authority

1. Condition 31 of the current licence to be modified to:
When promoted events are held in the club polycarbonate drinking vessels only to be used and no glass bottles to be passed across the bar with the exception of champagne, wine and full spirit bottles. Staff will clear all empty bottles promptly.
2. Condition 32 of the current licence to be modified to:
On any occasion when entertainment is being provided by means of a promoted DJ and/or live music ID scanning must be in operation with entry only permitted to those providing suitable photo ID documents. (This condition is not applicable in respect of licensable activities taking place on the ground floor).
3. The venue's monthly event calendar to be sent to the Licensing Authority and Police Licensing team prior to the start of each month, together with any subsequent amendments.
4. The licensee and venue management shall take reasonable measures to encourage customers arriving by car and parking in the immediate vicinity to park considerably without causing an obstruction to the public highway.
5. At least one qualified first aider shall be employed at the premises when it is open to the public.

6. At least three door supervisors employed at the venue, including at least one stationed at the entrance, to wear fully functioning body worn cameras. The cameras shall be used to record any incidents and recorded images shall be retained for a minimum period of the 31 preceding days and made available to authorised officers of the Police and Local Authority on request.
7. All door supervisors shall wear high visibility jackets with the company logo.



Title: Regina/Best Mangal

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